

Improvement Board Performance Report - August 2014

Please note;

Figures are accurate at time of Frameworki reporting, however, due to the live nature of the system, this can change subsequently. Reports were all run as at 31st August, 2014 and includes all data within Frameworki up to and including 31st August, 2014.

For further information please contact:-

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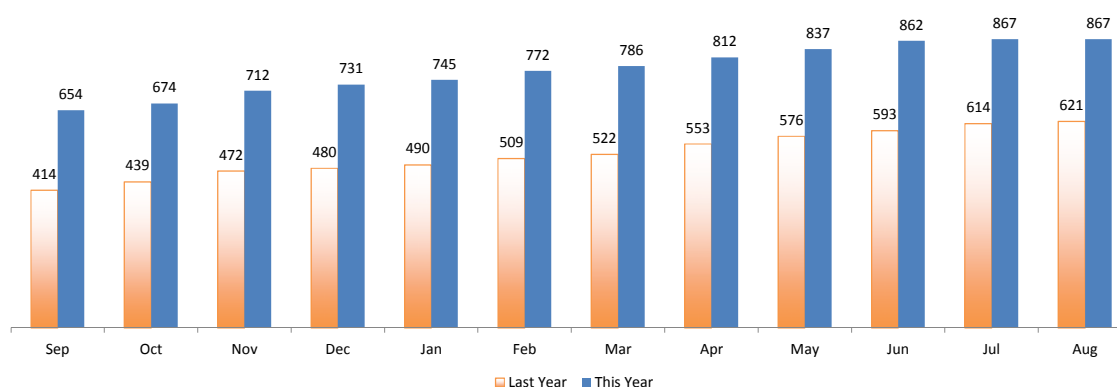
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15 September 2014



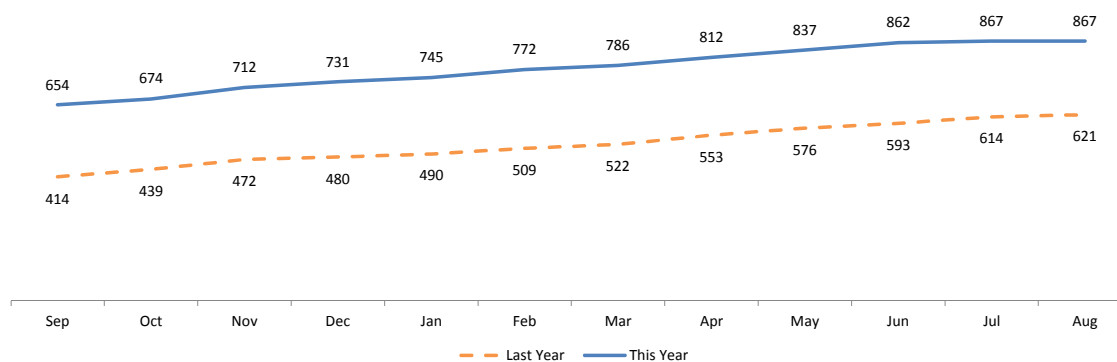
Code	1	Name	Open CAFs at Month End	Responsible officer	Nicola Turvey
Full Description	Total CAFs open at month end to show the level of new assessment activity in this area				
Measure	N/A	Indicator Guide	Looking to increase the numbers of CAFs offered to enquiries that do not meet the statutory thresholds or are being stepped down.		

Open CAFs at Month End



Last Update	August 2014
Current Value	867
Rate per 10,000	240.17
Overall assessment	
✕	
Target	N/A

Open CAFs at Month End - Trend



Direction of Travel (Comparator with last year)	
↑	
Previous Values	
Aug-13	621
Aug-12	400
England	
2012/13	N/A
Statistical Neighbours	
2012/13	N/A
West Midlands	
2012/13	N/A
Measure Period	
Month End (Snapshot)	

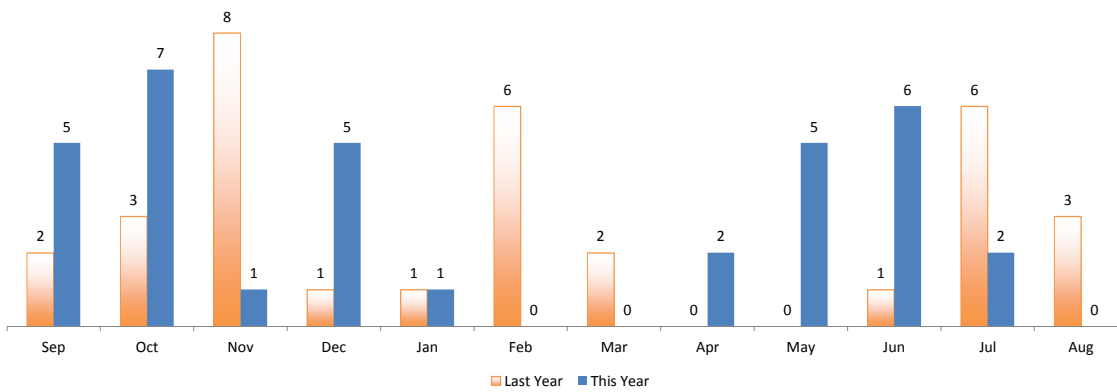
Comments

Data cleansing of the CAF registry commenced immediately following the OFSTED inspection in May 2014. 330 CAFs have been closed as part of the data cleansing action plan since May 2014 and this work is ongoing: 4 of the 8 localities have completed the data cleansing work, and the others have completed over 70% and are awaiting a response from CAF leads and recording the received response. These are primarily Education leads.

It needs to be noted that the data cleansing activity as described above has yet to be reflected in the charts above.

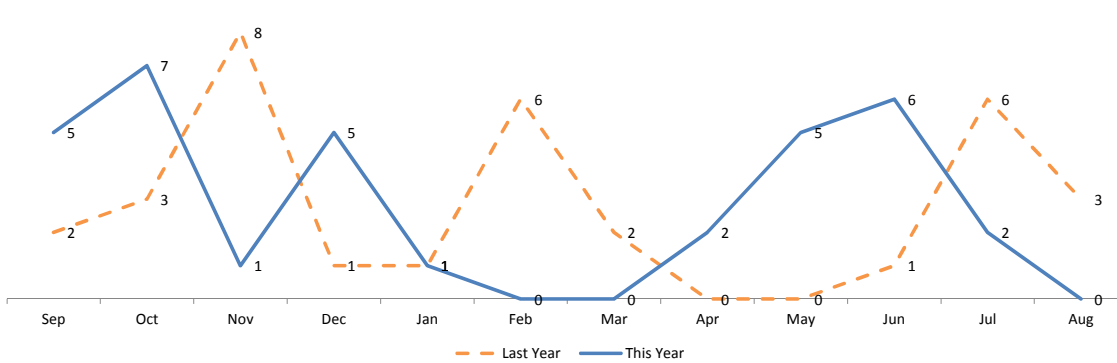
Code	2	Name	CAFs Stepped Down from Initial Assessment at Month End	Responsible officer	Nicola Turvey
Full Description	Total CAFs stepped down from Initial Assessment in month to show the level of new assessment activity in this area.				
Measure	N/A	Indicator Guide	Looking to increase the numbers of CAFs stepped down from Initial Assessment.		

CAFs Stepped Down from Initial Assessment at Month End



Last Update	August 2014
Current Value	0
Rate per 10,000	N/A
Overall assessment	
✕	
Target	N/A

CAFs Stepped Down from Initial Assessment at Month End - Trend



Direction of Travel (Comparator with last year)	↓
Previous Values	
Aug-13	3
Aug-12	1
England	
2012/13	N/A
Statistical Neighbours	
2012/13	N/A
West Midlands	
2012/13	N/A
Measure Period	
Month End (Snapshot)	

Comments

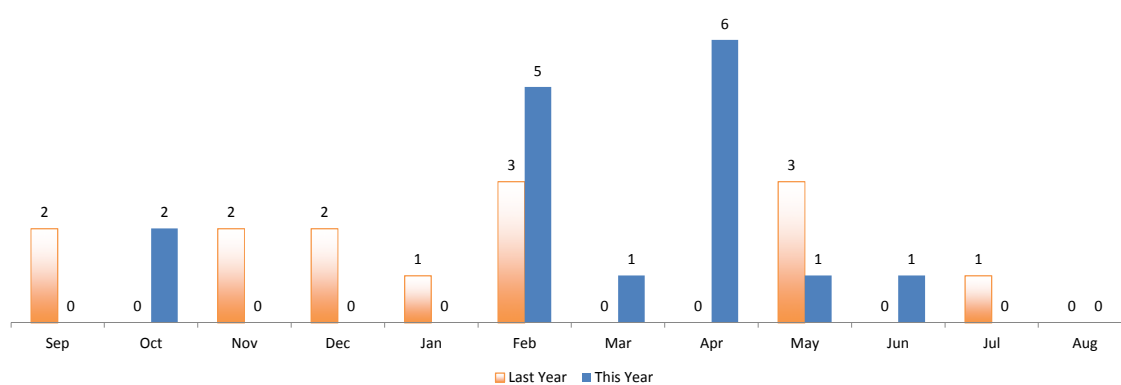
There have been 58 step downs during 2014 to date:

- 22 step downs from Initial Assessment
- 32 step downs from CIN
- 4 step downs from other social care arenas, such as from a Contact, Family Support or Intensive Family Support

- A further 8 CAFs are in progress:
- 4 step downs from Initial Assessment
 - 1 step down from IFS
 - 3 step downs from CIN

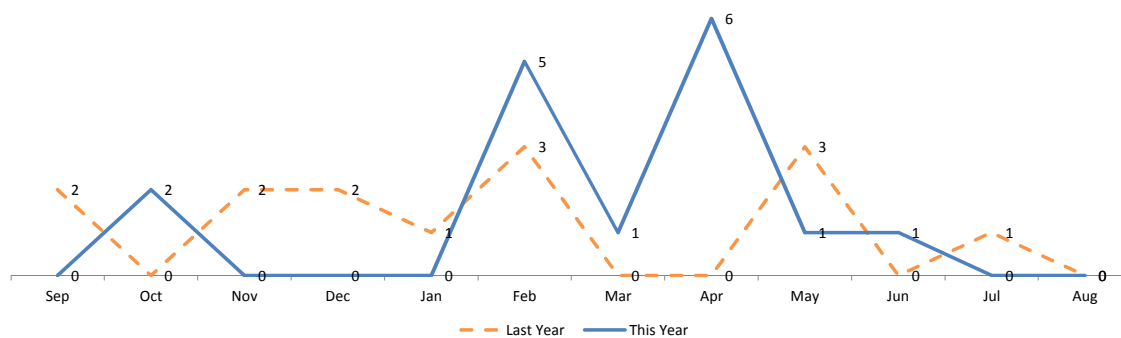
Code	3	Name	CAFs Stepped Down from Core Assessment at Month End	Responsible officer	Nicola Turvey
Full Description	Total CAFs stepped down from Core Assessment in month to show the level of new assessment activity in this area.				
Measure	N/A	Indicator Guide	Looking to increase the numbers of CAFs stepped down from Core Assessment.		

CAFs Stepped Down from Core Assessment at Month End



Last Update	August 2014
Current Value	0
Rate per 10,000 (YTD)	4.43
Overall assessment	
✕	
Target	N/A

CAFs Stepped Down from Core Assessment at Month End - Trend



Direction of Travel (Comparator with last year)	↔
Previous Values	
Aug-13	0
Aug-12	0
England	
2012/2013	N/A
Statistical Neighbours	
2012/13	N/A
West Midlands	
2012/13	N/A
Measure Period	
Month End (Snapshot)	

Comments

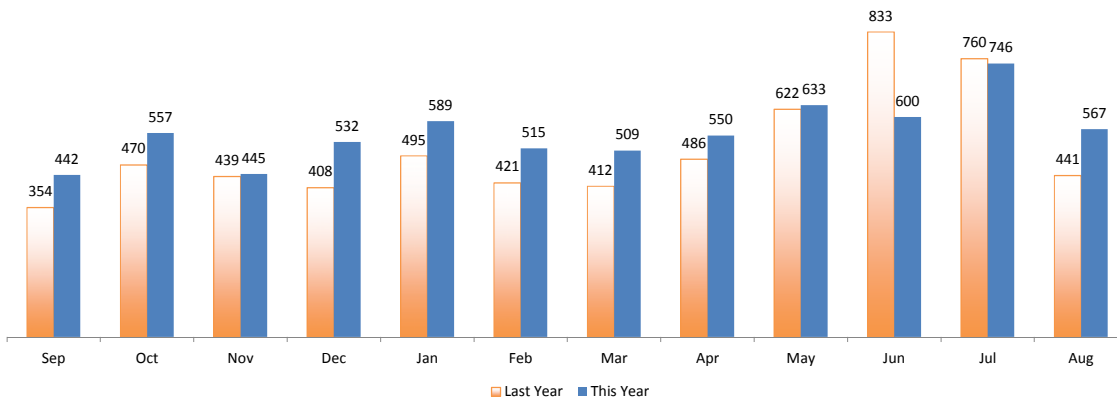
There have been 58 step downs during 2014 to date:

- 22 step downs from Initial Assessment
- 32 step downs from CIN
- 4 step downs from other social care arenas, such as from a Contact, Family Support or Intensive Family Support

- A further 8 CAFs are in progress:
- 4 step downs from Initial Assessment
 - 1 step down from IFS
 - 3 step downs from CIN

Code	4	Name	Contacts Received Per Month	Responsible officer	Kay Prescott
Full Description	Total number of contacts by month. This indicator is to ensure that all contacts are relevant and followed up where appropriate.				
Measure	N/A	Indicator Guide	Contacts are monitored to ensure relevance and identify trends in requests for services. Overall volumes will directly impact on the flow of work throughout Children's Wellbeing.		

Contacts Received Per Month

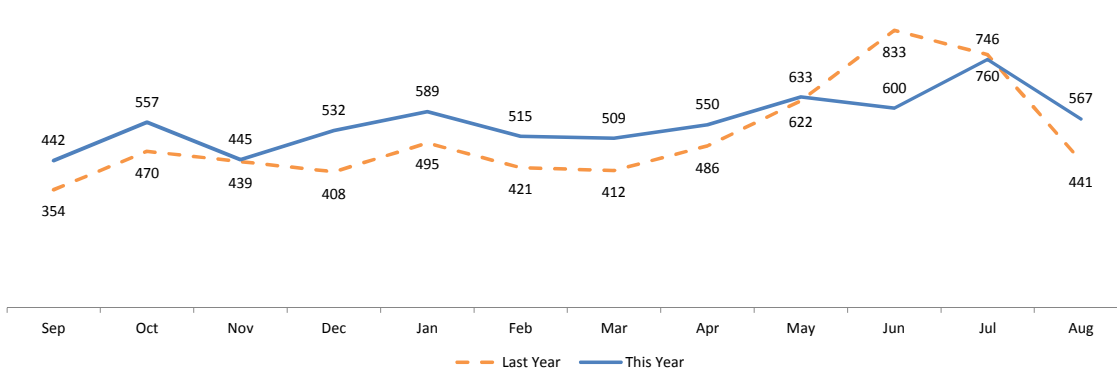


Last Update	August 2014
Current Value	567
Rate per 10,000	N/A
Overall assessment	



Target	N/A
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Contacts Received Per Month - Trend



Direction of Travel (Comparator with last year)



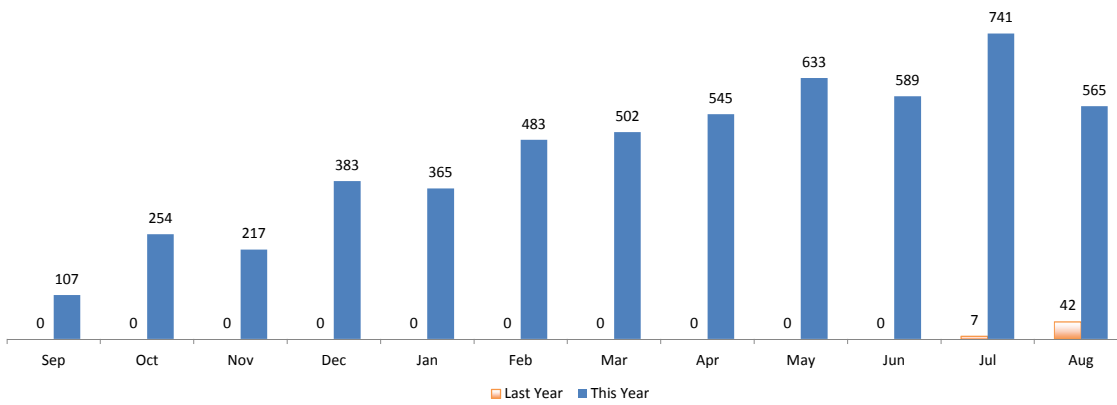
Previous Values	
Aug-13	441
Aug-12	257
England	
2012/2013	N/A
Statistical Neighbours	
2012/13	N/A
West Midlands	
2012/13	N/A
Measure Period	
Month End (Cumulative)	

Comments

With the exception of June and July 2014, there has been a month on month increase in the number of contacts being received.

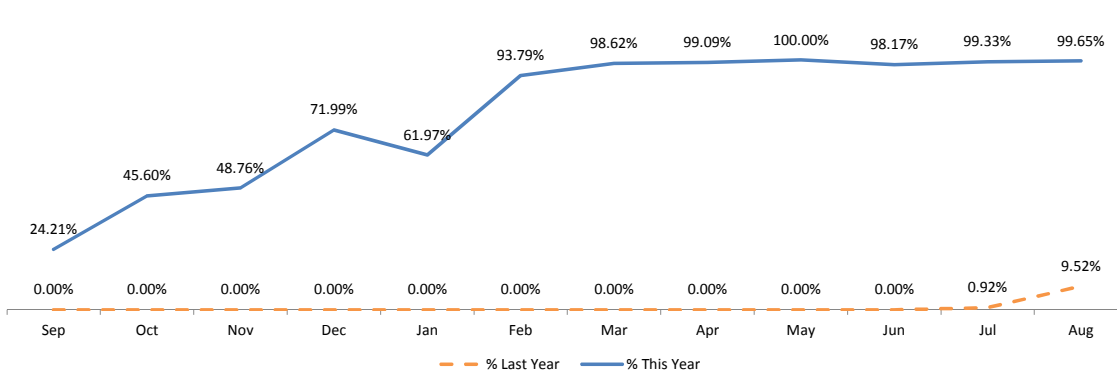
Code	5	Name	Contacts Screened by a Qualified Practitioner within 24 Hours	Responsible officer	Kay Prescott
Full Description	Number of Contacts screened by a qualified practitioner within 24 hours, in month.				
Measure	Higher is Better	Indicator Guide	Increase the numbers of Contacts screened by a qualified practitioner within 24 hours to a level at, or above benchmarks.		

Contacts Screened by a Qualified Practitioner within 24 Hours



Last Update	August 2014
Current Value	99.65%
Rate per 10,000 (YTD)	N/A
Overall assessment	
Target	100%

Contacts Screened by a Qualified Practitioner within 24 Hours - Trend

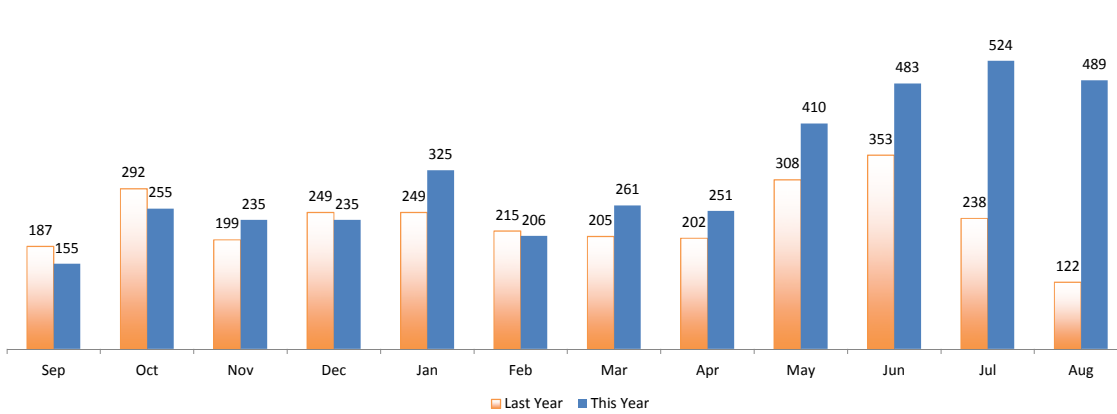


Direction of Travel (Comparator with last year)	
Previous Values	
Aug-13	42
Aug-12	0
England	
2012/2013	N/A
Statistical Neighbours	
2012/13	N/A
West Midlands	
2012/13	N/A
Measure Period	Month End (Cumulative)

Comments

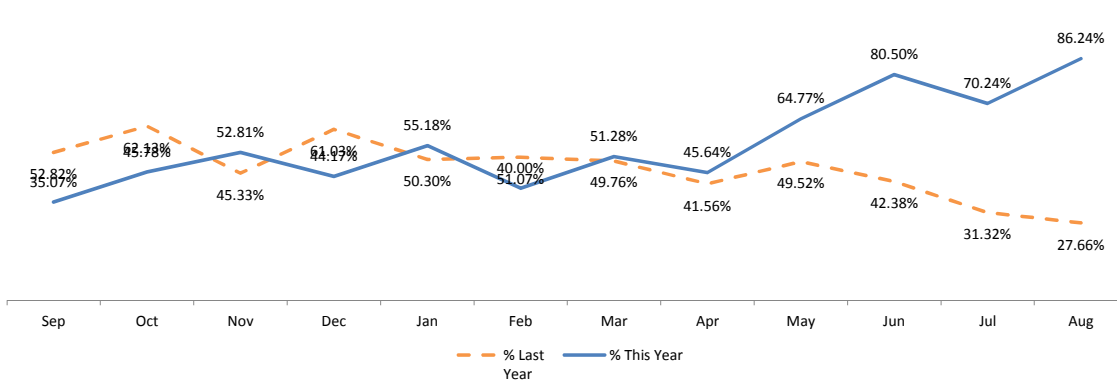
Code	6	Name	Contacts Progressed to Referral	Responsible officer	Kay Prescott
Full Description	Number of Contacts which have progressed onto a referral in the month.				
Measure	N/A	Indicator Guide	No correct number but the overall number should be viewed in the context of the overall assessment levels and should be in line with benchmarks.		

Contacts Progressed to Referral



Last Update	August 2014
Current Value	86.24%
Rate per 10,000	N/A
Overall assessment	
Target	N/A

Contacts Progressed to Referral - Trend



Direction of Travel (Comparator with last year)	
Previous Values	
Aug-13	27.66%
Aug-12	39.69%
England	
2012/2013	N/A
Statistical Neighbours	
2012/13	N/A
West Midlands	
2012/13	N/A
Measure Period	
Month End (Cumulative)	

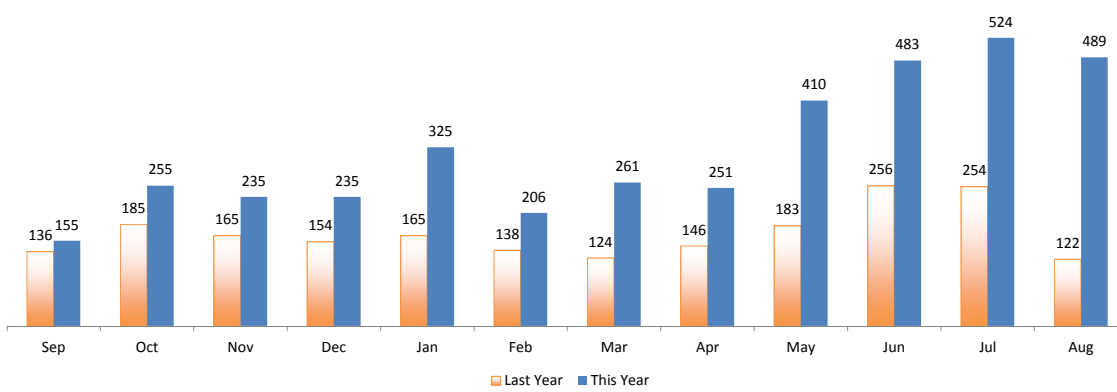
Comments

Over the past 12 months consistent managerial decision making in MASH was not embedded, with decisions around the application of thresholds being taken in isolation and predominantly by one manager who has since left the local authority. Since January 2014 there has been two MASH managers in post and it has taken some months to embed the Level of Need thresholds across both managers. The process is now clear within MASH as to when a contact becomes a referral and the situation should now stay stable for the future.

In addition, the way in which contacts and referrals were recorded on Frameworki was strengthened during May 2014, which has resulted in improved reporting. Nevertheless, the underlying reasons as to why there has been an increase in the number of contacts being progressed to a referral will be included in our audit programme.

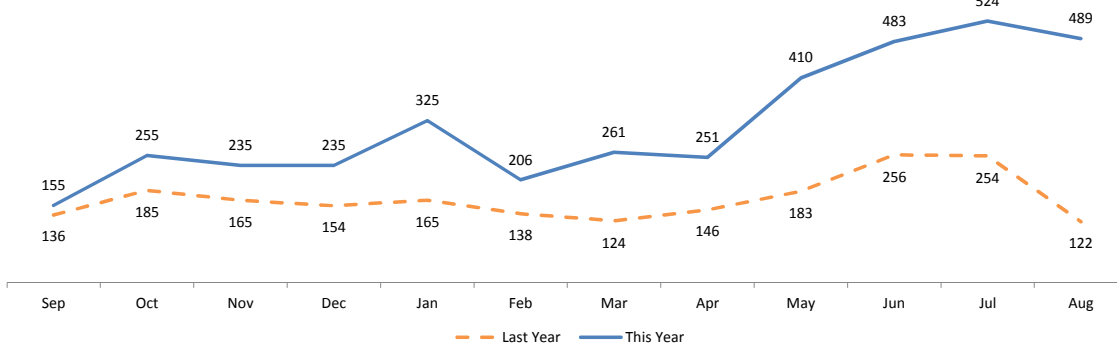
Code	7	Name	Referrals	Responsible officer	Kay Prescott
Full Description	Total number of referrals to social care teams by month. This indicator is to ensure that all referrals to Children's Wellbeing are followed up where appropriate. It is reported in the Children in Need Census.				
Measure	To Target	Indicator Guide	Referrals should directly reflect level of demand for statutory responses in the authority. It should also reflect the confidence of partners to appropriately identify children who are potentially at risk. The rates should be in line with authorities experiencing similar levels of deprivation and need.		

Referrals



Last Update	August 2014
Current Value	489
Rate per 10,000 (YTD)	1,060.66
Overall assessment	
Target	461.2 - 563.6

Referrals - Trend



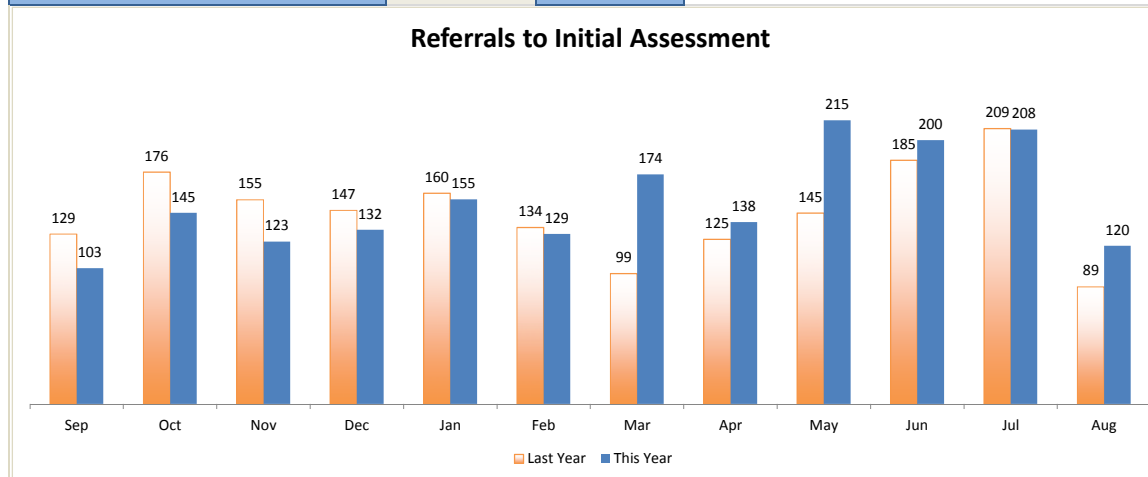
Direction of Travel (Comparator with last year)	
Previous Values	
Aug-13	122
Aug-12	69
England	
2012/2013	520.8
Statistical Neighbours	
2012/13	464.2
West Midlands	
2012/13	521
Measure Period	
Month End (Cumulative)	

Comments

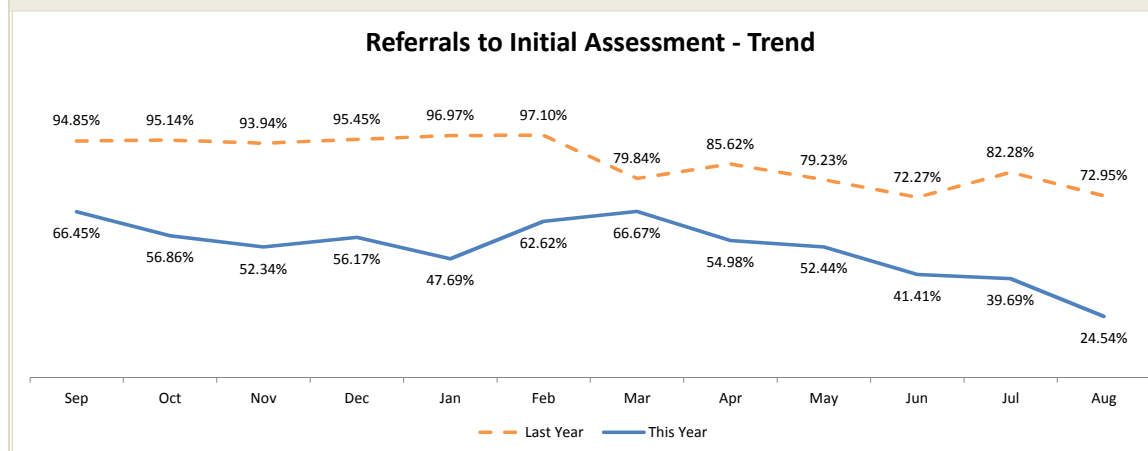
The current figure of 489 is in respect of the month of August 2014. The comparator is based on the rate per 10,000 over the year which is currently running at 1060.66, significantly higher than last year. This indicator has been assessed as red as we were within target at the same point last year with a 561.77 rate over the 12 month period.

The referral rate rose following the Peer Review and again following the OFSTED inspection in May 2014. A significant piece of work still needs to be done with partner agencies in respect of levels of need. Multi-agency training will be rolled out once the revised Levels of Need has been signed off, and planned outward facing work with partner agencies will also address the situation. Nevertheless, this rise in referral rate needs to be investigated in more depth, and will be included in our audit programme.

Code	8	Name	Referrals to Initial Assessment	Responsible officer	Kay Prescott
Full Description	Total number of referrals to social care which lead to completion of an initial assessment.				
Measure	Higher is Better	Indicator Guide	Looking for highest possible % of referrals to the MASH team to lead to an initial assessment. This is to ensure that all referrals are relevant and any unnecessary referrals are limited.		



Last Update	August 2014
Current Value	24.54%
Rate per 10,000 (YTD)	510.25
Overall assessment	
Target	N/A



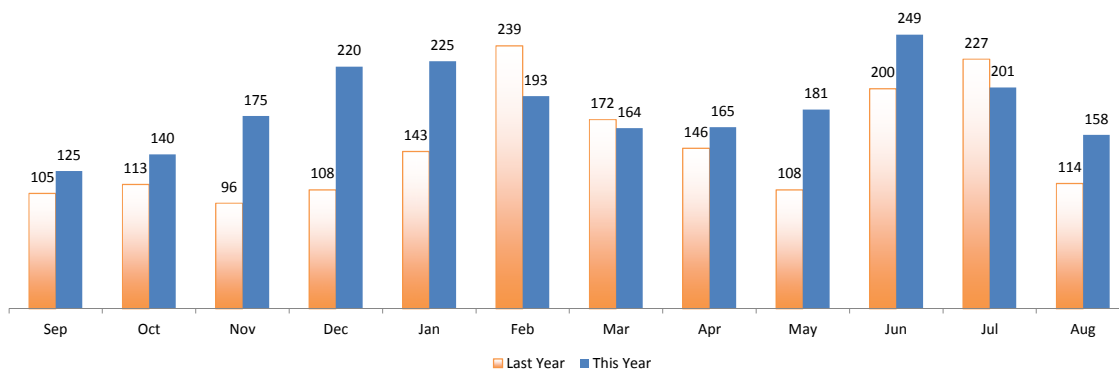
Direction of Travel (Comparator with last year)	
Previous Values	
Aug-13	72.95%
Aug-12	98.55%
England	
2012/2013	74.4%
Statistical Neighbours	
2012/13	76.7%
West Midlands	
2012/13	82%
Measure Period	
Month End (Cumulative)	

Comments

The reduction in the number of referrals progressing to an initial assessment is in keeping with how multi-agency safeguarding hubs (MASH) operate, and is in accordance with current Working Together guidance. There has, however, been a significant reduction in the number of referrals progressing to an initial assessment over the past 12 months, and the figure is also below that of our statistical neighbours. As a result, this indicator has been assessed as red, which may need further consideration as to whether this is appropriate.

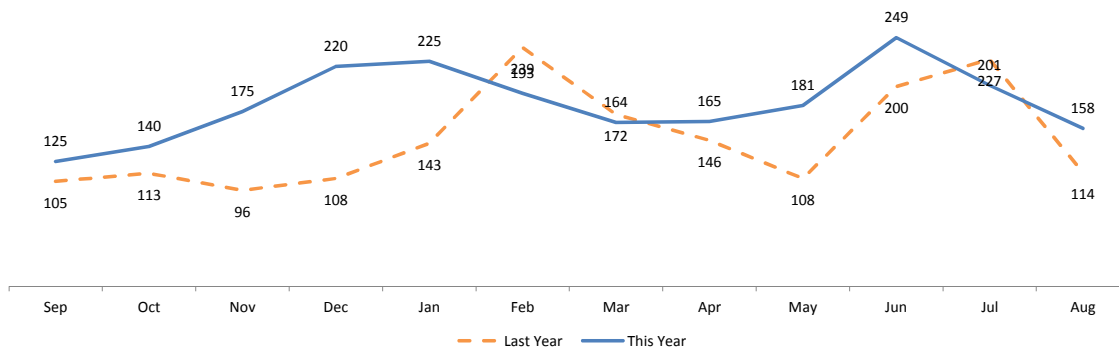
Code	9	Name	Initial Assessments Completed	Responsible officer	Kay Prescott
Full Description	Initial Assessments completed per month.				
Measure	To Target	Indicator Guide	No correct number but the overall number should be viewed in the context of the overall assessment levels and should be in line with benchmarks.		

Initial Assessments Completed



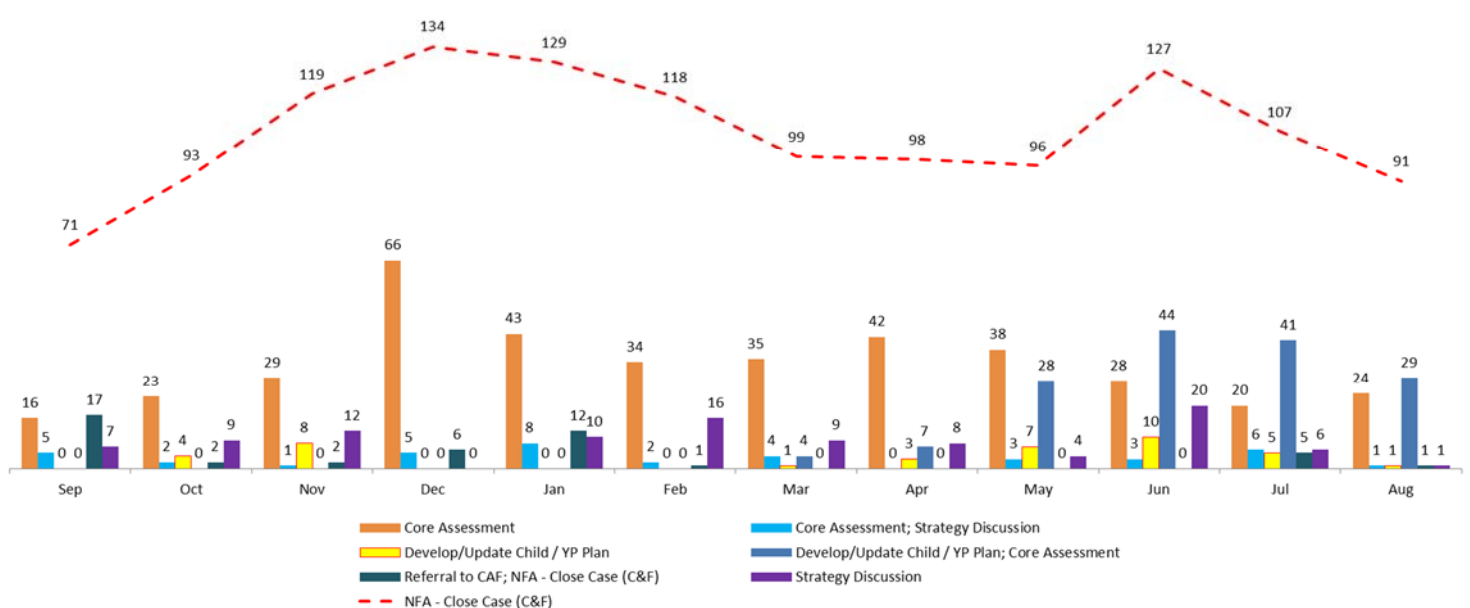
Last Update	August 2014
Current Value	158
Rate per 10,000 (YTD)	608.31
Overall assessment	
Target	326.8 - 399.4

Initial Assessments Completed - Trend



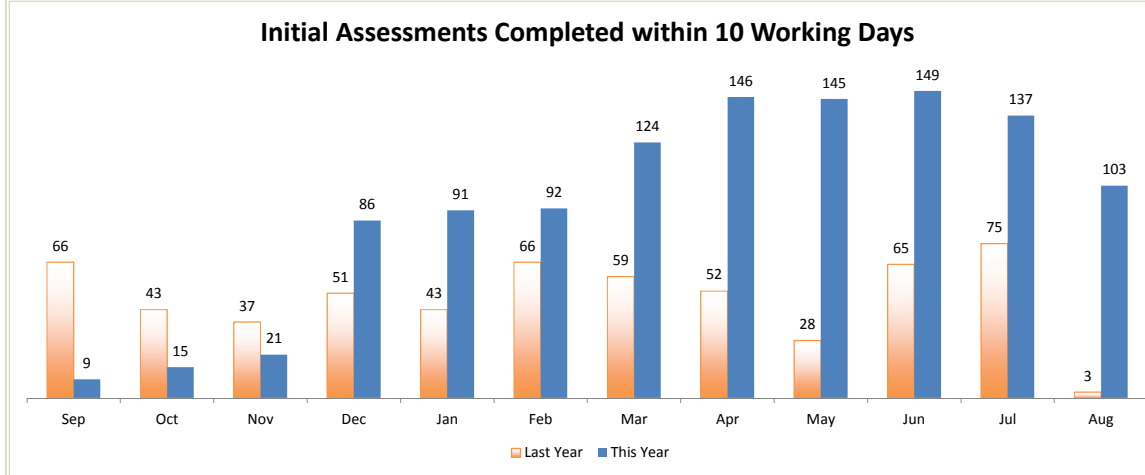
Direction of Travel (Comparator with last year)	
Previous Values	
Aug-13	114
Aug-12	118
England	
2012/13	387.4
Statistical Neighbours	
2011/13	320.3
West Midlands	
2012/13	N/A
Measure Period	
Month End (Cumulative)	

Initial Assessments Completed - Outcomes, by Category - per Month

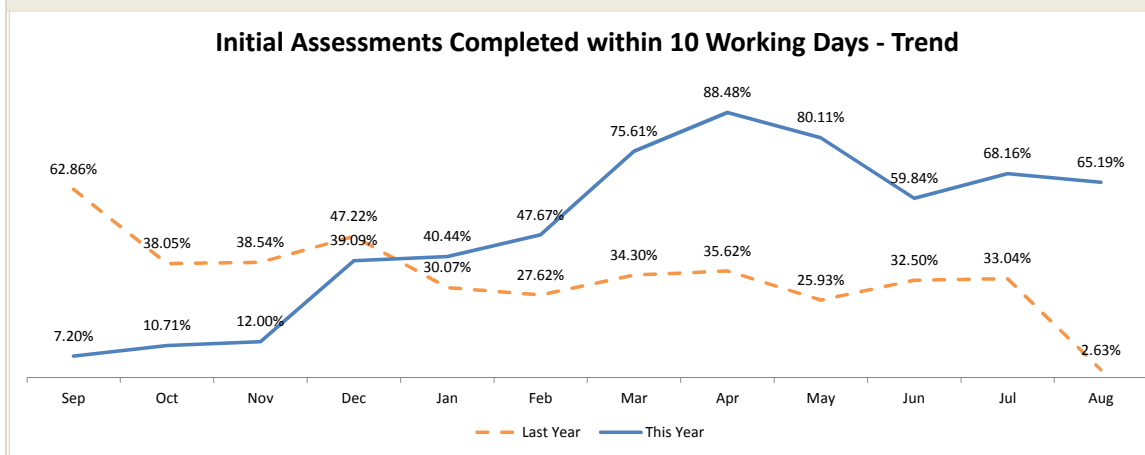


Comments
 The number of initial assessments completed per 10,000 is significantly higher than of our statistical neighbours and we will need to investigate this further. Other factors that could impact on this are [a] the higher rate of contacts and referrals and [b] the operation of MASH which, as far as we are aware, is not in place in our statistical neighbour authorities. It is also not clear when, and on what basis, this target was set and this will need to be revisited as to whether this continues to be an appropriate figure.

Code	10	Name	Initial Assessments Completed within 10 Working Days	Responsible officer	Kay Prescott
Full Description	Percentage of Initial Assessments completed within 10 working days (completed is when the family has agreed to the assessment and the manager has authorised it)				
Measure	Higher is Better	Indicator Guide	Looking for the highest possible % of Initial Assessments to be completed within 10 days.		



Last Update	August 2014
Current Value	65.19%
Rate per 10,000 (YTD)	309.70
Overall assessment	
Target	85%



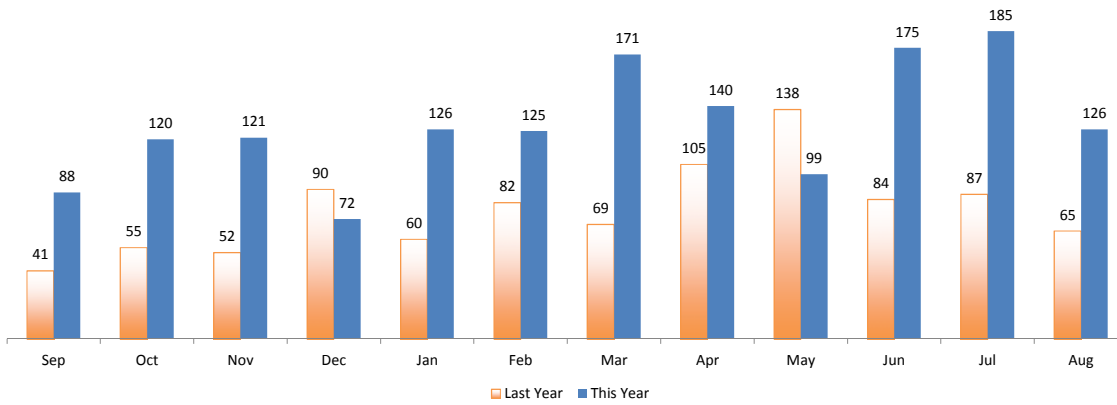
Direction of Travel (Comparator with last year)	
Previous Values	
Aug-13	2.63%
Aug-12	26.27%
England	
2012/13	75.50%
Statistical Neighbours	
2011/13	72%
West Midlands	
2012/13	19 Days
Measure Period	
Month End (Cumulative)	

Comments

Whilst the direction of travel compared to last year has improved, initial assessments completed during the month of August have failed to meet the target of 85%. This can be explained by the referral rate unusually not dropping during the summer months, together with annual leave and sickness during the summer months making the service vulnerable due to capacity within MASH.

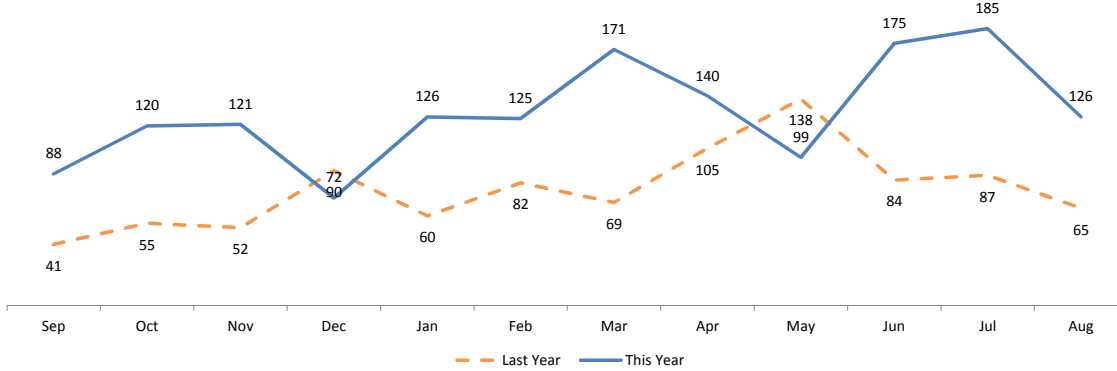
Code	11	Name	Core Assessments Completed	Responsible officer	Kay Prescott
Full Description	Core Assessments completed per month.				
Measure	To Target	Indicator Guide	No correct number but the overall number should be viewed in the context of the overall assessment levels and should be in line with benchmarks.		

Core Assessments Completed



Last Update	August 2014
Current Value	126
Rate per 10,000 (YTD)	428.81
Overall assessment	
Target	138.0 - 168.6

Core Assessments Completed - Trend



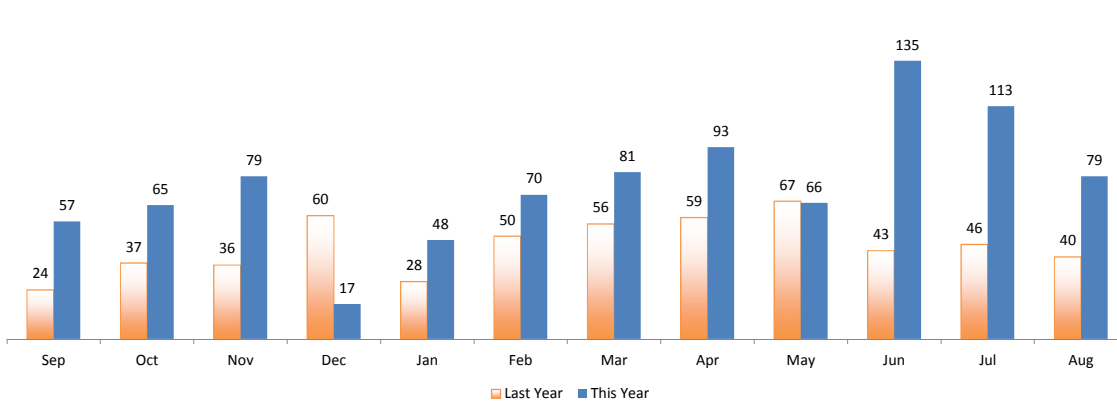
Direction of Travel (Comparator with last year)	
Previous Values	
Aug-13	65
Aug-12	95
England	
2012/13	204.2
Statistical Neighbours	
2011/13	148.9
West Midlands	
2012/13	162.5
Measure Period	
Month End (Snapshot)	

Comments

The number of core assessments completed during August 2014 is significantly above the target per 10,000 of 138.0-168.6, and is also higher than that in Herefordshire and of statistical neighbours in the previous year. This may well be due to the current practice of completing updated core assessments prior to every review child protection conference, which will cease when the new child protection processes in Frameworkki go live w/c 22 September 2014.

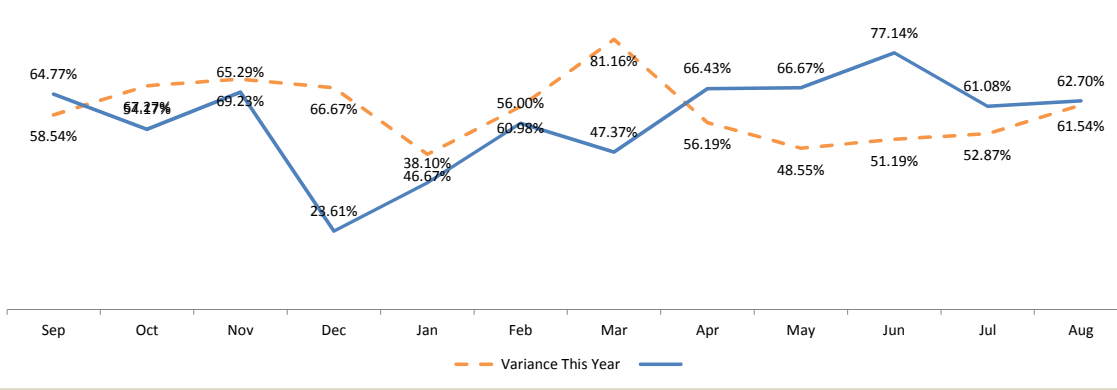
Code	12	Name	Core Assessments Completed within 35 Working Days	Responsible officer	Kay Prescott
Full Description	The indicator measures the percentage of Core Assessments completed within 35 working days. Core Assessments are in-depth assessments of a child, or children, and their family, as defined in the Framework for the Assessment of Children in Need and their Families. They are also the means by which s47 (Child Protection) enquiries are undertaken following a strategy discussion.				
Measure	Higher is Better	Indicator Guide	Looking for the highest possible % of Core Assessments to be completed within 35 working days.		

Core Assessments Completed within 35 Working Days



Last Update	August 2014
Current Value	62.70%
Rate per 10,000 (YTD)	250.14
Overall assessment	
Target	85%

Core Assessments Completed within 35 Working Days - Trend

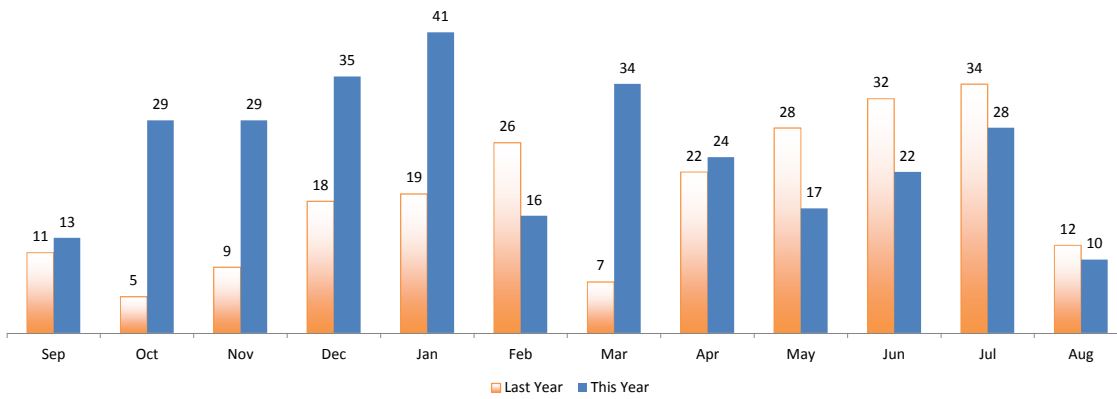


Direction of Travel (Comparator with last year)	
Previous Values	
Aug-13	61.54%
Aug-12	27.37%
England	
2012/13	76.70%
Statistical Neighbours	
2011/12	76.3%
West Midlands	
2012/13	N/A
Measure Period	
Month End (Snapshot)	

Comments
 The overall trend for the past 12 months has been an upward trajectory. However, over the last two months there has been a dip in performance and, although there is a slight recovery in August 2014, this situation will need to be closely monitored.

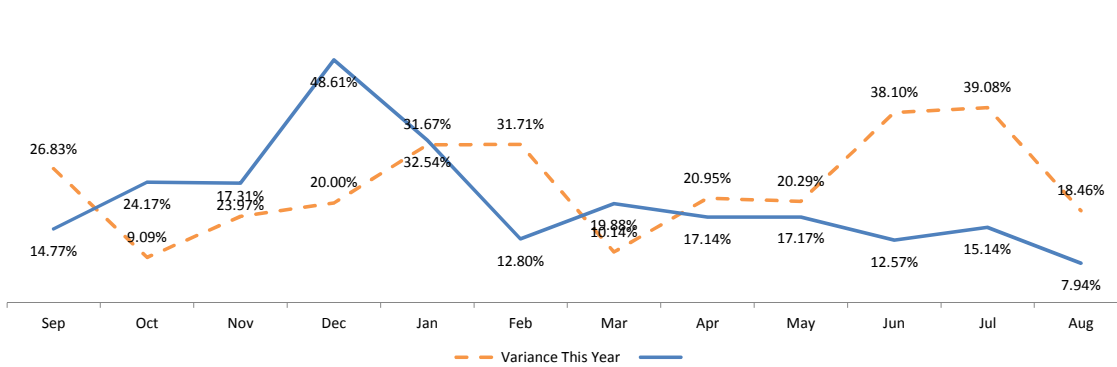
Code	13	Name	Core Assessments Completed in 61+ Working Days	Responsible officer	Kay Prescott
Full Description	Core Assessments completed in 61+ working days.				
Measure	Lower is Better	Indicator Guide	Looking for the lowest possible % of Core Assessments to be completed in 61+ working days. Ideally, all Core Assessments should be completed within 35 working days.		

Core Assessments Completed in 61+ Working Days



Last Update	August 2014
Current Value	19.25%
Rate per 10,000 (YTD)	82.55
Overall assessment	
Target	N/A

Core Assessments Completed in 61+ Working Days - Trend



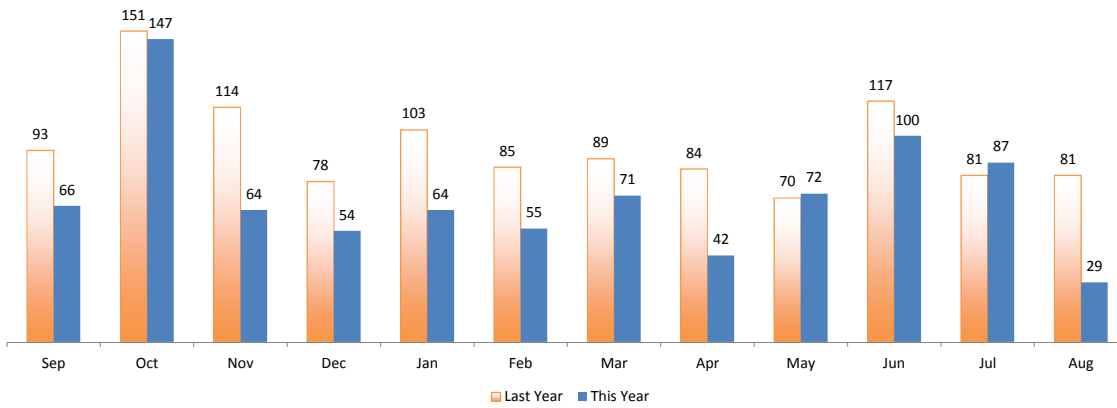
Direction of Travel (Comparator with last year)	
Previous Values	
Aug-13	24.03%
Aug-12	22.37%
England	
2012/2013	N/A
Statistical Neighbours	
2012/13	N/A
West Midlands	
2012/13	N/A
Measure Period	
Year End (Cumulative)	

Comments

There has been a significant reduction in the number of core assessments being completed post 61 days, particularly over the past five months.

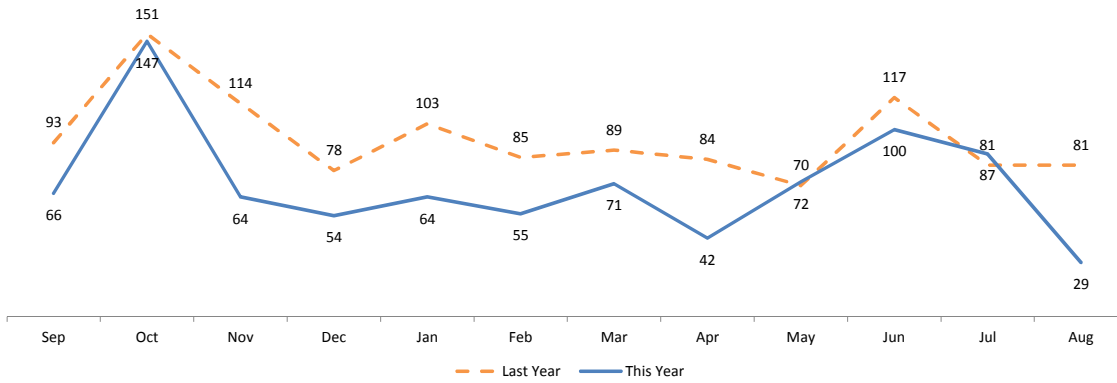
Code	14	Name	Strategy Discussions Started	Responsible officer	Paul Meredith
Full Description	Strategy Discussions started in month.				
Measure	N/A	Indicator Guide	No correct number but the overall number should be viewed in the context of the overall assessment levels and should be in line with benchmarks.		

Strategy Discussions Started



Last Update	August 2014
Current Value	29
Rate per 10,000 (YTD)	N/A
Overall assessment	
Target	N/A

Strategy Discussions Started - Trend



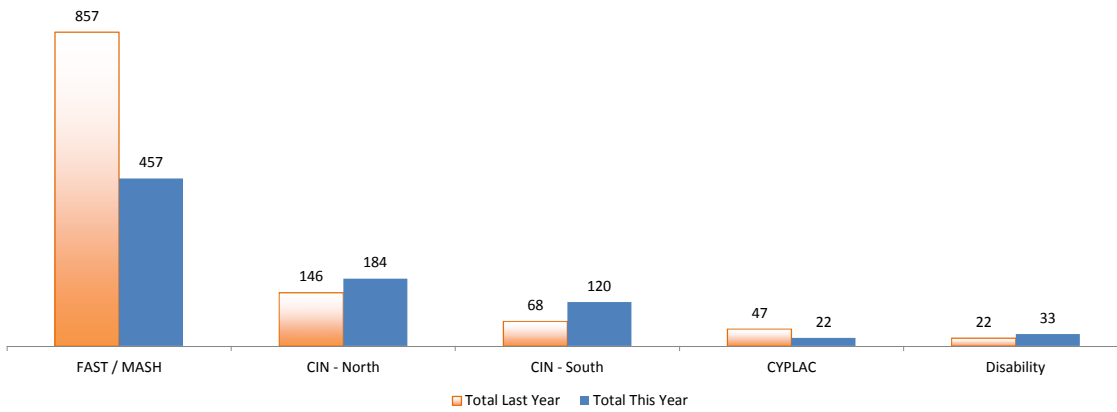
Direction of Travel (Comparator with last year)	↓
Previous Values	
Aug-13	81
Aug-12	80
England	
2012/2013	N/A
Statistical Neighbours	
2012/13	N/A
West Midlands	
2012/13	N/A
Measure Period	
Month End (Snapshot)	

Comments

The increase in strategy discussions/meetings in during May and June 2014 is likely to be as a result of a GOLD investigation. An audit was completed in early August to examine 20 strategy meetings contributing to the overall rise in from May to June 2014. The outcome of the audit was the right decision was taken in every one of the 20 cases to trigger a strategy meeting. The increase in the number of meetings/discussions should be viewed as a positive indicator that managers appear to have more case oversight and are applying a safeguarding threshold appropriately.

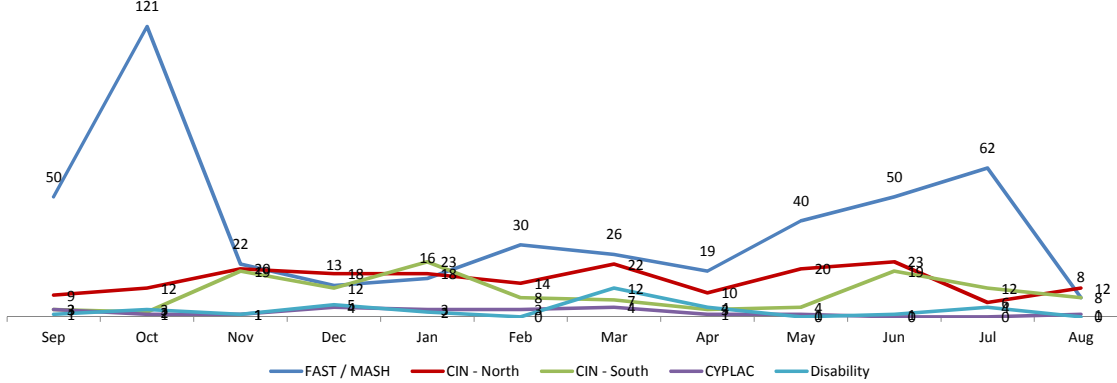
Code	15	Name	Strategy Discussions Started Per Team - by 5 Most Common Teams	Responsible officer	Paul Meredith
Full Description	Strategy Discussions started per team - by the 5 most common teams, per month/year.				
Measure	N/A	Indicator Guide	No correct number but the overall number should be viewed in the context of the overall assessment levels and should be in line with benchmarks. Allows potential to focus on any problematic areas.		

Strategy Discussions Started Per Team - by 5 Most Common Teams



Last Update	August 2014
Current Value	816
Rate per 10,000 (YTD)	N/A
Overall assessment	
✕	
Target	N/A

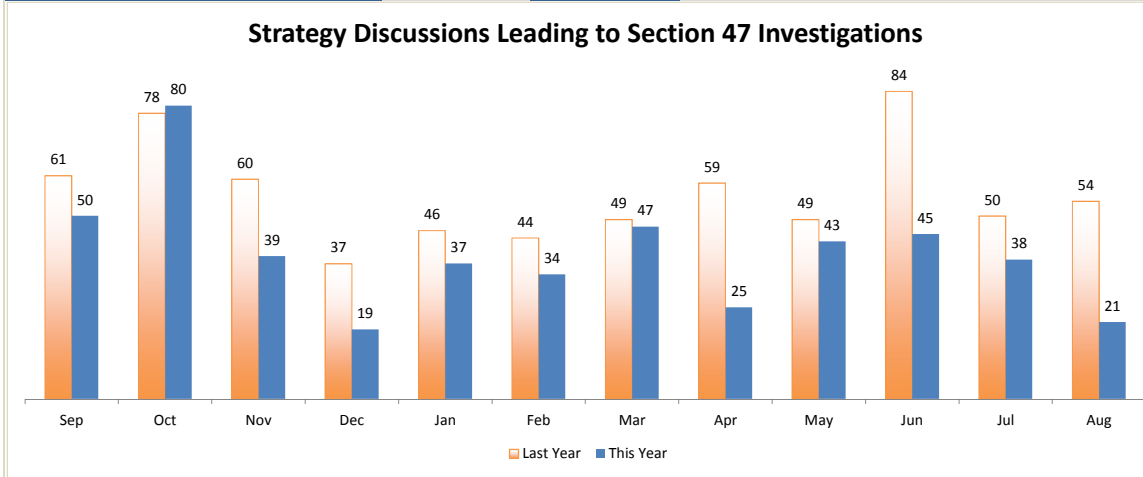
Strategy Discussions Started Per Team - by 5 Most Common Teams - Trend



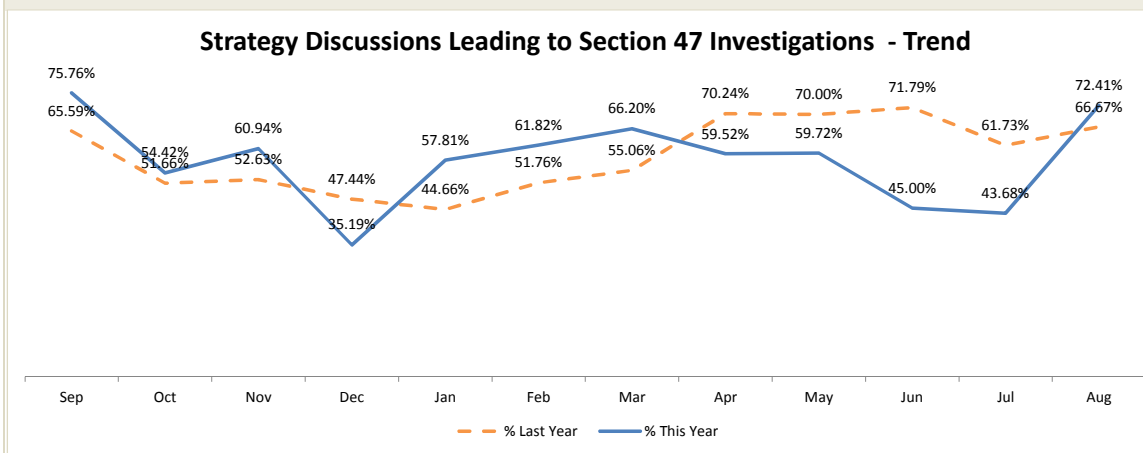
Direction of Travel (Comparator with last year)	
↓	
Previous Values	
Aug-13	457
Aug-12	857
England	
2012/2013	N/A
Statistical Neighbours	
2012/13	N/A
West Midlands	
2012/13	N/A
Measure Period	
Month End (Snapshot)	

Comments

Code	16	Name	Strategy Discussions Leading to Section 47 Investigations	Responsible officer	Paul Meredith
Full Description	Of the total number of Strategy Discussions that took place in the month, the total number which went onto s47 Investigations.				
Measure	N/A	Indicator Guide	No correct number but the overall number should be viewed in the context of the overall assessment levels and should be in line with benchmarks.		



Last Update	August 2014
Current Value	72.41%
Rate per 10,000 (YTD)	N/A
Overall assessment	
Target	N/A

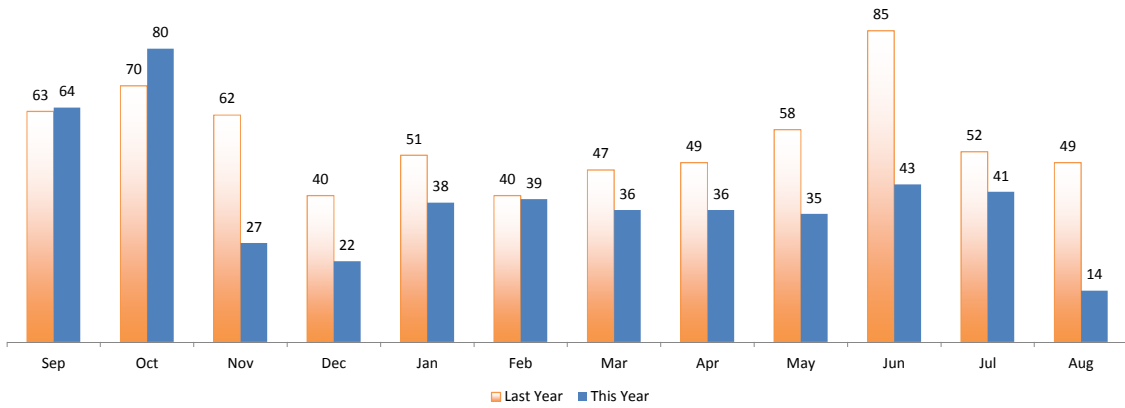


Direction of Travel (Comparator with last year)	
Previous Values	
Aug-13	66.67%
Aug-12	61.25%
England	
2012/2013	N/A
Statistical Neighbours	
2012/13	N/A
West Midlands	
2012/13	N/A
Measure Period	
Month End (Snapshot)	

Comments

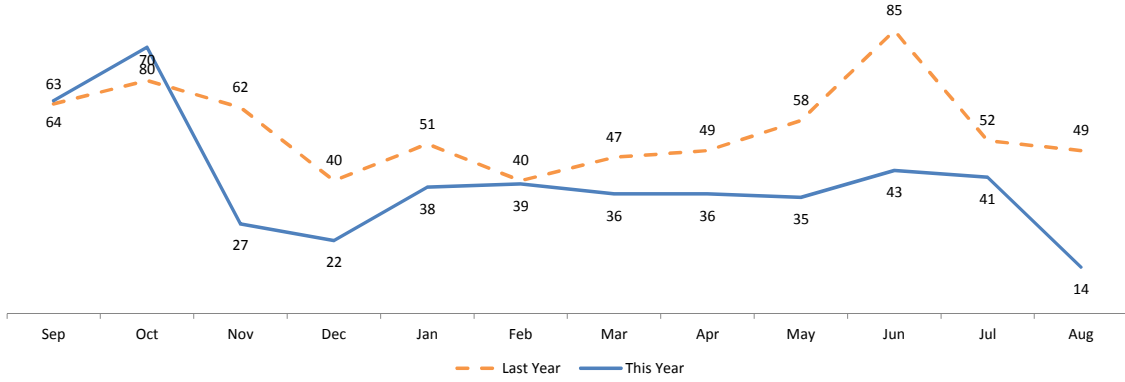
Code	17	Name	Section 47 Enquiries Started	Responsible officer	Paul Meredith
Full Description	Reports on number of Section 47 Enquiries started in each month.				
Measure	N/A	Indicator Guide	No correct number but the overall number should be viewed in the context of the overall assessment levels and should be in line with benchmarks.		

Section 47 Enquiries Started



Last Update	August 2014
Current Value	475
Rate per 10,000 (YTD)	N/A
Overall assessment	<input type="checkbox"/>
Target	N/A

Section 47 Enquiries Started - Trend



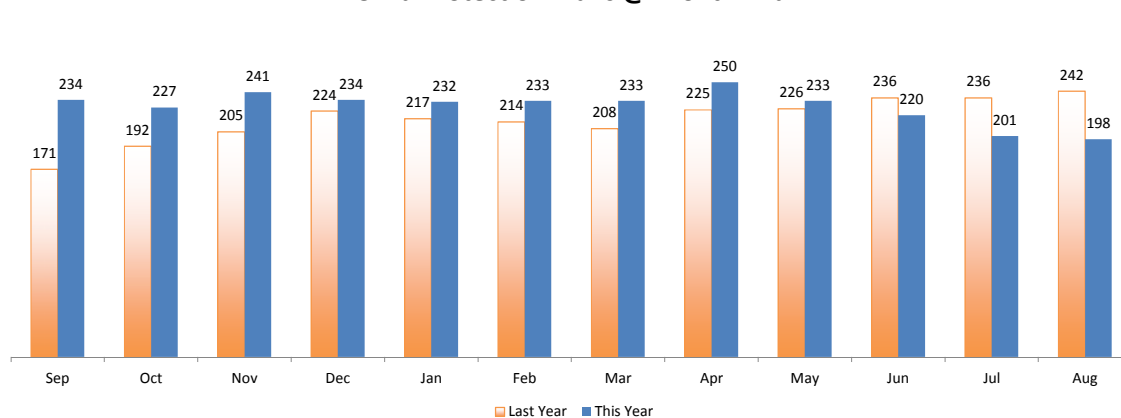
Direction of Travel (Comparator with last year)	↓
Previous Values	
Aug-13	666
Aug-12	229
England	
2012/2013	111.5
Statistical Neighbours	
2012/13	98.2
West Midlands	
2012/13	100
Measure Period	
Year End (Cumulative)	

Comments

The current value of 475 is taken from a rolling 12 month period to the end of August 2014. National and Statistical Neighbour data is for a 12 month period to the end of March 2013.

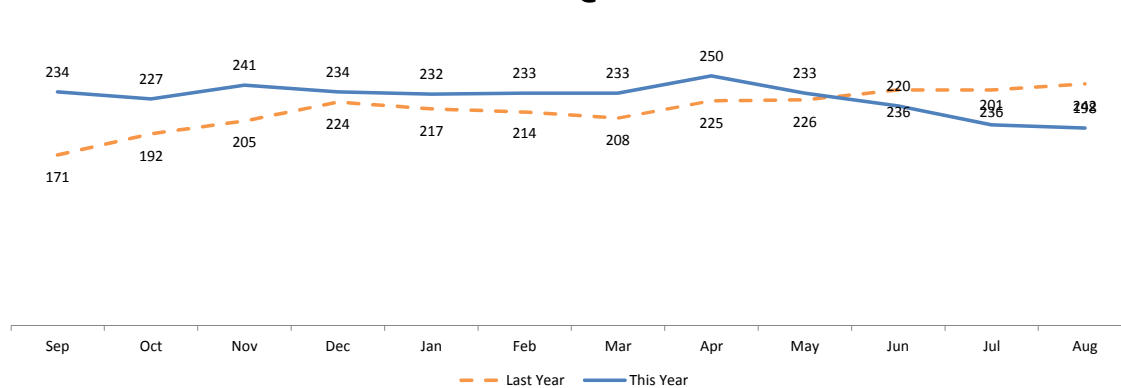
Code	18	Name	Child Protection Plans @ Month End	Responsible officer	Reg Marriott
Full Description	Children subject to a Child Protection Plan during the year.				
Measure	To Target	Indicator Guide	No correct number but the overall number should be viewed in the context of the overall assessment levels and should be more in line with benchmarks.		

Child Protection Plans @ Month End



Last Update	August 2014
Current Value	198
Rate per 10,000	54.85
Overall assessment	
Target	31.0 - 37.8

Child Protection Plans @ Month End - Trend



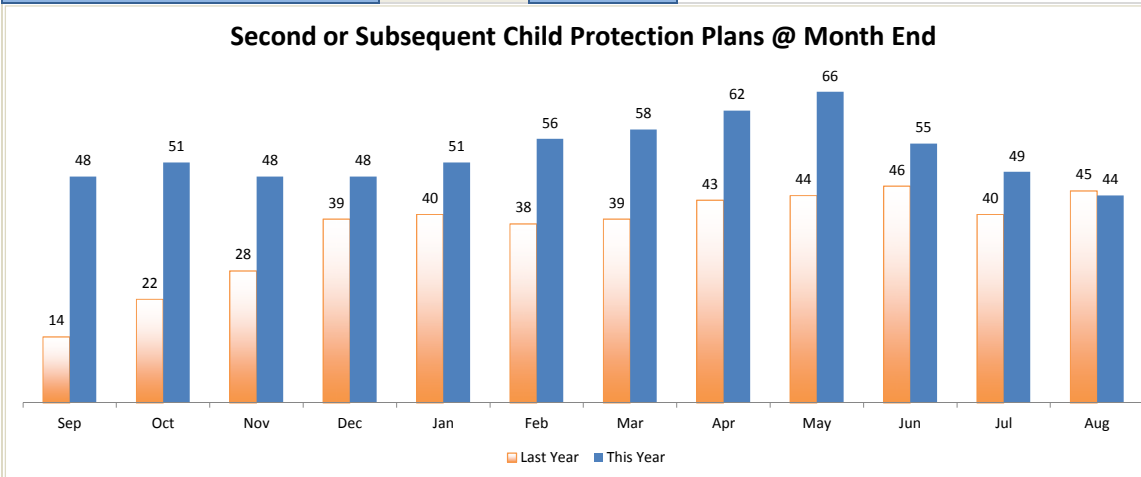
Direction of Travel (Comparator with last year)	
Previous Values	
Aug-13	242
Aug-12	169
England	
2012/13	37.9
Statistical Neighbours	
2011/12	35.9
West Midlands	
2012/13	42.1
Measure Period	
Month End (Snapshot)	

Comments

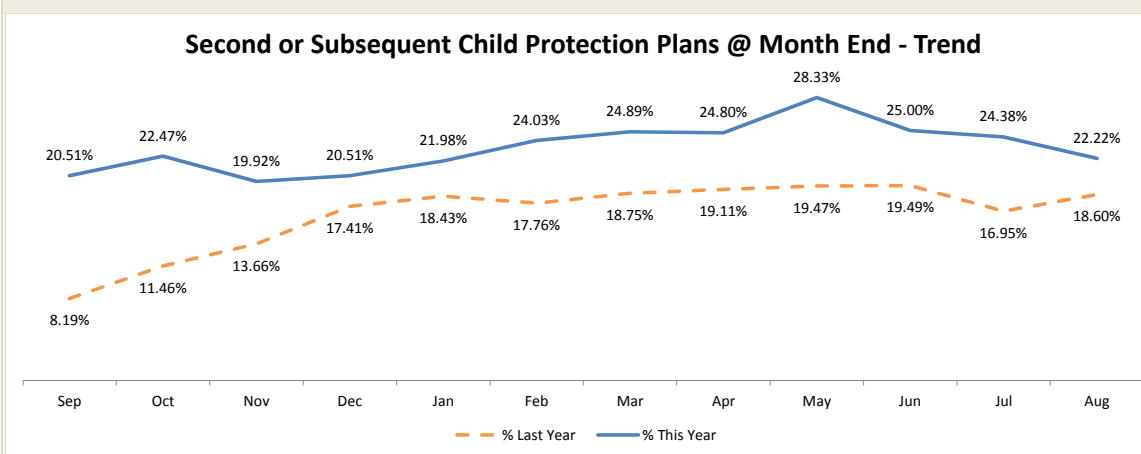
Nationally, the number of children subject to a Child Protection Plan at year ending March 2013 increased slightly and this continued in Herefordshire until April 2014. Whilst the rate per 10,000 in Herefordshire is higher than our statistical neighbours and the England average, the number of children subject to a Plan has dropped from a high of 69.25 per 10,000 in April 2014 to 54.85 in August 2014 - a reduction of 20.8%. A range of factors affect this figure including referral rates into MASH, the number of strategy meetings, the number of strategy meetings leading to a Section 47 investigation, the length of time on a CP Plan - which in turn is influenced by staff turnover.

The Safeguarding & Review Service's Goal paper issued following the OFSTED inspection in April included a target to reduce the number of children subject to a Child Protection Plan by 20%. This has been influenced by greater rigour and challenge from child protection conference chairs that the threshold of significant harm has been, or continues, to be met and the length of time children have been subject to a Plan. Whilst it is anticipated that the overall trend of this figure will come down over time, it is likely that there will be some fluctuations in rate, reflecting week to week variance in child protection cases coming to light.

Code	19	Name	Second or Subsequent Child Protection Plans @ Month End	Responsible officer	Reg Marriott
Full Description	Children becoming the subject of a Child Protection Plan for a second or subsequent time.				
Measure	To Target	Indicator Guide	Decrease the number of children becoming subject to a Child Protection Plan for a subsequent time. Good performance is generally low, between 10% and 15%. However, a very low level may mean that a local authority is not submitting some children to a Child Protection Plan who are in need.		



Last Update	August 2014
Current Value	22.22%
Rate per 10,000 (YTD)	N/A
Overall assessment	
Target	10% - 15%



Direction of Travel (Comparator with last year)	
Previous Values	
Aug-13	18.60%
Aug-12	10.06%
England	
2012/2013	14.90%
Statistical Neighbours	
2012/13	15.60%
West Midlands	
2012/13	15.80%
Measure Period	Month End (Snapshot)

Comments

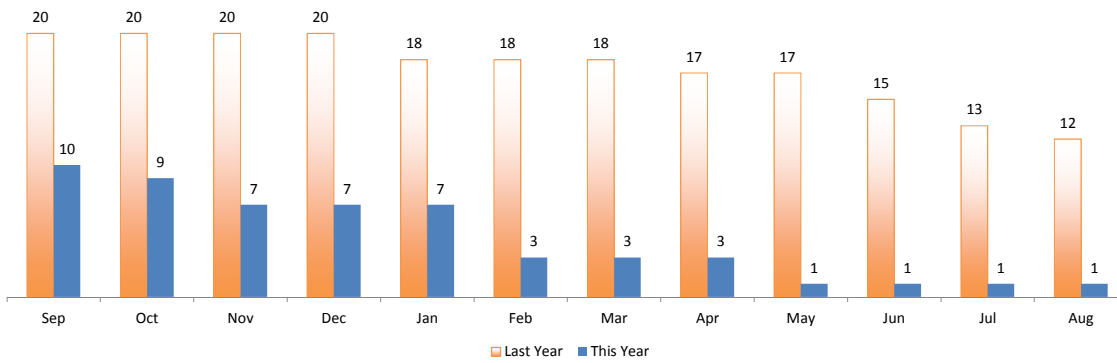
Although this indicator has been assessed as red due to missing our target percentage rate and our figures are above those of the England average and statistical neighbours, the number of children subject to a Child Protection Plan for a second or subsequent time has reduced by 33.33% since May 2014. Quality Assurance & Compliance Managers have also completed an audit of the children concerned. This audit found children in this cohort were more likely to have their parenting compromised by substance misuse and the substance of choice was more likely to be heroin. There was an increased incidence of risk to these children from adults presenting a risk and these adults were usually extended family members. Their parents were more likely to have suffered abusive childhoods and to have additional learning needs. The audit also identified learning disability within parents as a significant factor in second or subsequent CP Plans compared to the overall number. The implications of this finding for intervention strategies and service provision will need consideration at HSCB level.

This audit has been extensively shared with teams across the Directorate, and teams have contributed to the action plan. The Audit has been shared at Heads of Service meeting, has formed the basis of a discussion with WMWA in respect of DA findings and discussions with Community Safety Partnership in respect of DA and alcohol misuse within the Eastern European community.

The audit found that robust action was not always taken in a timely way when the CP plan was not working and management oversight was not always evidenced. The Head of Fieldwork and the Performance Information Manager are currently in the process of developing a process whereby all child subject to a CP Plan will be reviewed following the second conference review by the social worker, team manager and service manager. Should it be felt that the Plan is not working then the case will be presented to Legal Panel. This process will be embedded in Frameworki in order to ensure that information is accessible and can be reported against.

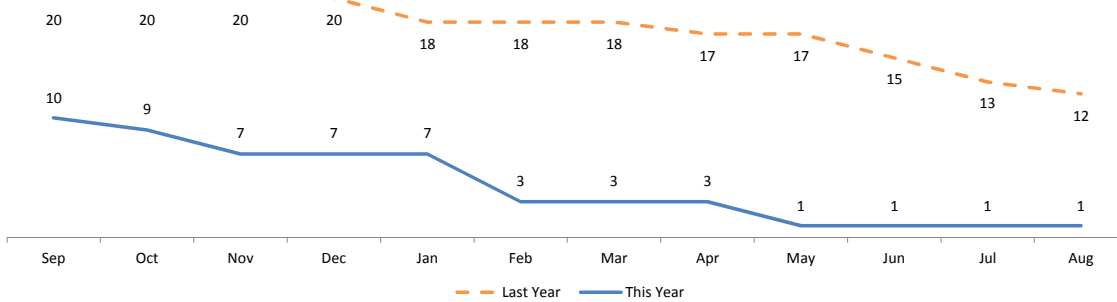
Code	20	Name	Child Protection Plans Open for 2+ Years @ Month End	Responsible officer	Reg Marriott
Full Description	The length of time children are on a Child Protection Plan.				
Measure	Lower is Better	Indicator Guide	Reduce the number of children on a Child Protection Plan for 2+ years. Good performance is measured by a lower percentage, however some children will need Child Protection Plans for longer than 2 years and are not necessarily expecting a zero percentage return.		

Child Protection Plans Open for 2+ Years @ Month End



Last Update	August 2014
Current Value	0.51%
Rate per 10,000 (YTD)	N/A
Overall assessment	
Target	2.30%

Child Protection Plans Open for 2+ Years @ Month End - Trend

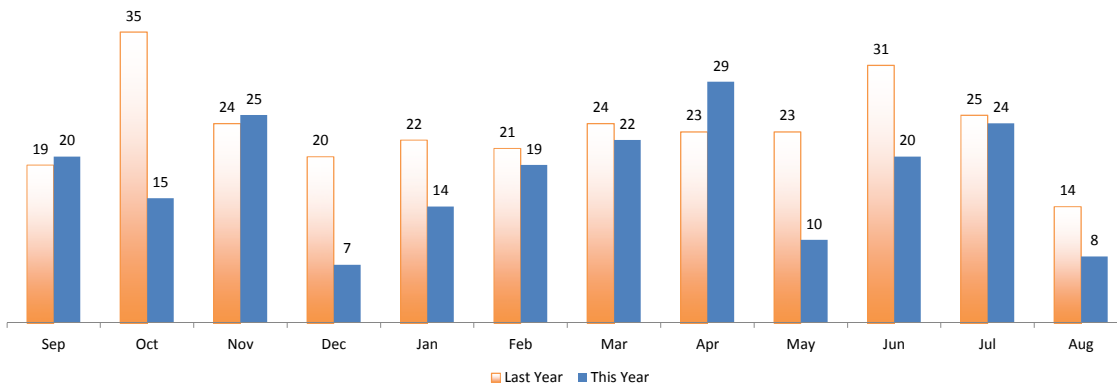


Direction of Travel (Comparator with last year)	
Previous Values	
Aug-13	4.96%
Aug-12	13.02%
England	
2012/2013	3.20%
Statistical Neighbours	
2012/13	3.8%
West Midlands	
2012/13	5.10%
Measure Period	Month End (Snapshot)

Comments

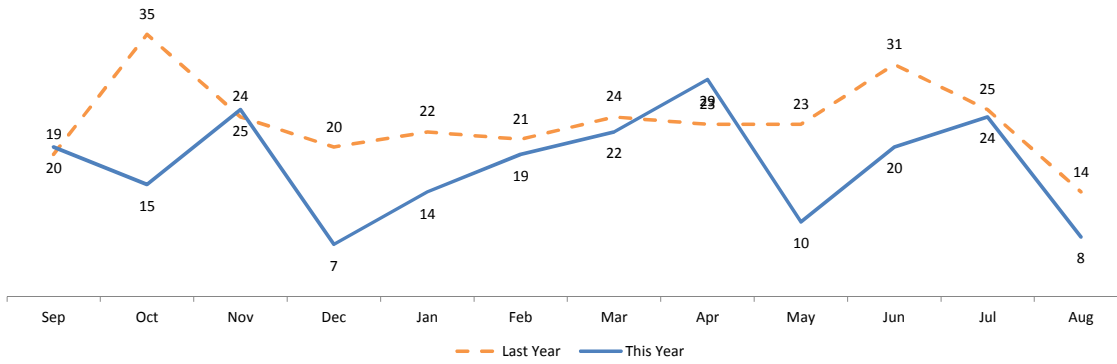
Code	21	Name	Initial Child Protection Conferences Held in Month	Responsible officer	Reg Marriott
Full Description	Number of Initial Child Protection Conferences held in month.				
Measure	N/A	Indicator Guide	No correct number but the overall number should be viewed in the context of the overall assessment levels and should be in line with benchmarks.		

Initial Child Protection Conferences Held in Month



Last Update	August 2014
Current Value	8
Rate per 10,000 (YTD)	59.00
Overall assessment	
Target	N/A

Initial Child Protection Conferences Held in Month - Trend

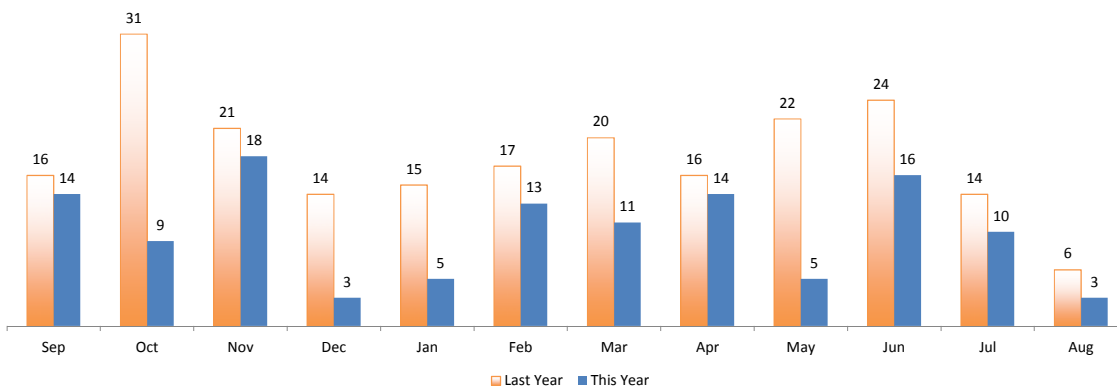


Direction of Travel (Comparator with last year)	↓
Previous Values	
Aug-13	14
Aug-12	24
England	
2012/2013	52.7
Statistical Neighbours	
2012/13	48.8
West Midlands	
2012/13	N/A
Measure Period	
Month End (Snapshot)	

Comments

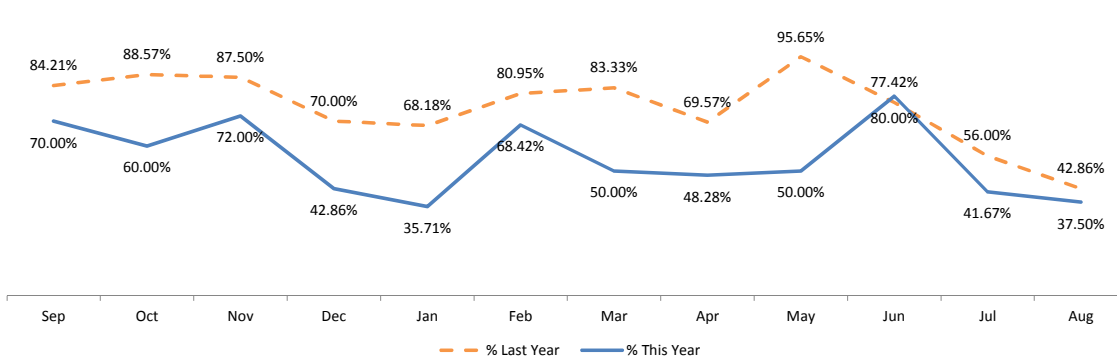
Code	22	Name	Initial Child Protection Conferences Held Within Timescale in Month	Responsible officer	Reg Marriott
Full Description	Initial Child Protection Conferences within 15 working days of start of Section 47 Enquiry.				
Measure	Higher is Better	Indicator Guide	All ICPCs should be completed within 15 days of the strategy discussion which initiated the investigation.		

Initial Child Protection Conferences Held Within Timescale in Month



Last Update	August 2014
Current Value	37.50%
Rate per 10,000 (YTD)	N/A
Overall assessment	
Target	100%

Initial Child Protection Conferences Held Within Timescale in Month - Trend



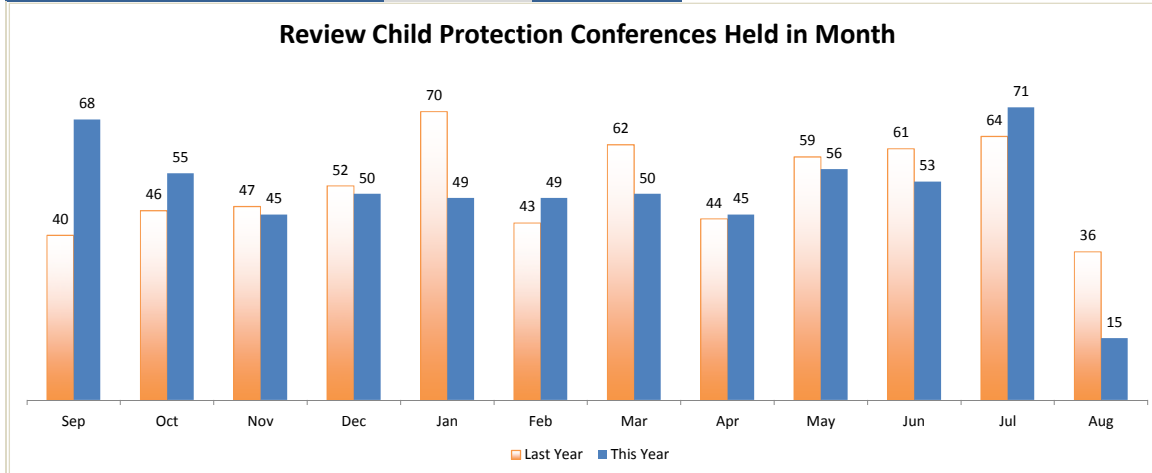
Direction of Travel (Comparator with last year)	
Previous Values	
Aug-13	42.86%
Aug-12	70.83%
England	
2012/2013	70.0%
Statistical Neighbours	
2012/13	67.5%
West Midlands	
2012/13	84.0%
Measure Period	
Month End (Snapshot)	

Comments

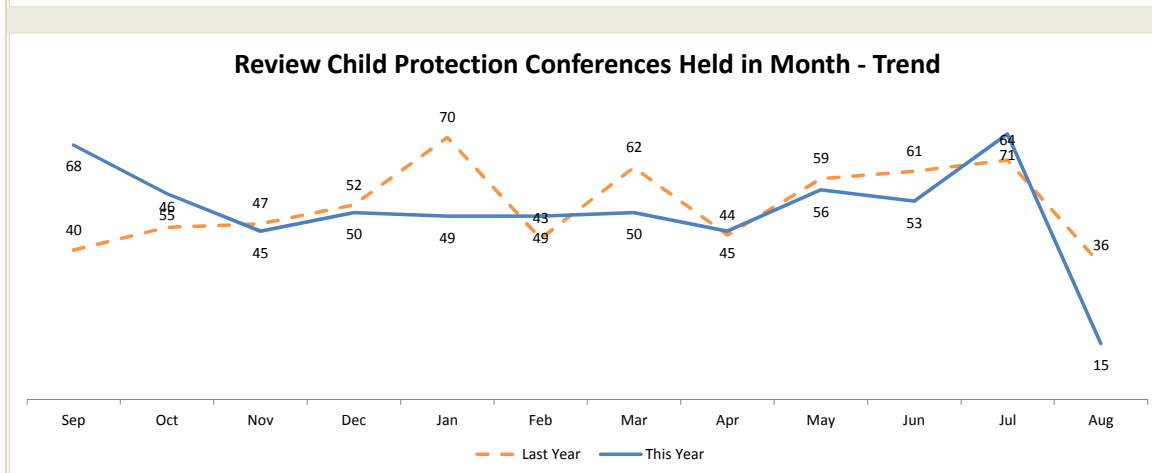
Only eight child protection conferences were held during August 2014. As a result, even a small fluctuation in the number out of timescale will significantly affect the overall compliance figure. It also should be noted this period contains the major school holiday and the time when the largest number of personnel from across the professional network are on annual leave. The critical issue is the ability to get key professionals with knowledge of the family to the conference. The data in 2013 also indicates a similar drop in timeliness.

The streamlined child protection processes which will go live w/c 22 September 2014 will be more efficient, cut administrative time and facilitate the setting up of conferences. This in turn will enable administrative staff to focus on core activities such as the production of conference minutes within timescales.

Code	23	Name	Review Child Protection Conferences Held in Month	Responsible officer	Reg Marriott
Full Description	Number of Review Child Protection Conferences held in month.				
Measure	N/A	Indicator Guide	No correct number but the overall number should be viewed in the context of the overall assessment levels and should be in line with benchmarks.		



Last Update	August 2014
Current Value	15
Rate per 10,000 (YTD)	N/A
Overall assessment	
Target	N/A

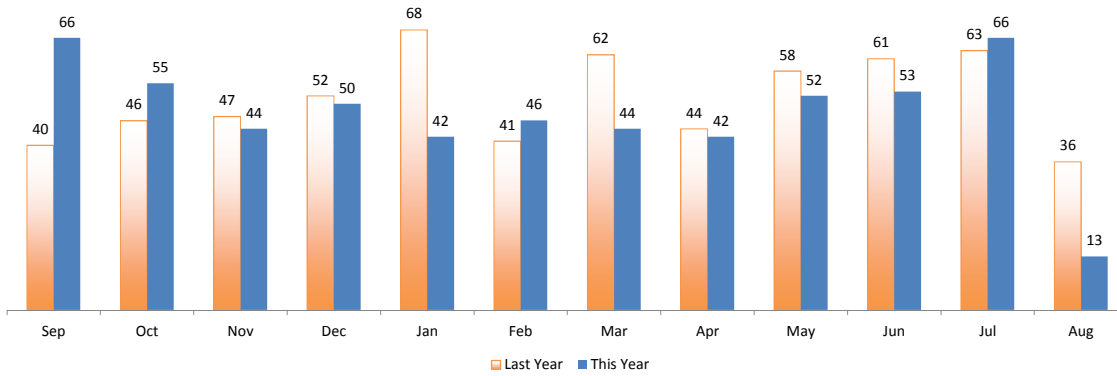


Direction of Travel (Comparator with last year)	↓
Previous Values	
Aug-13	36
Aug-12	22
England	
2012/2013	N/A
Statistical Neighbours	
2012/13	N/A
West Midlands	
2012/13	N/A
Measure Period	
Month End (Snapshot)	

Comments

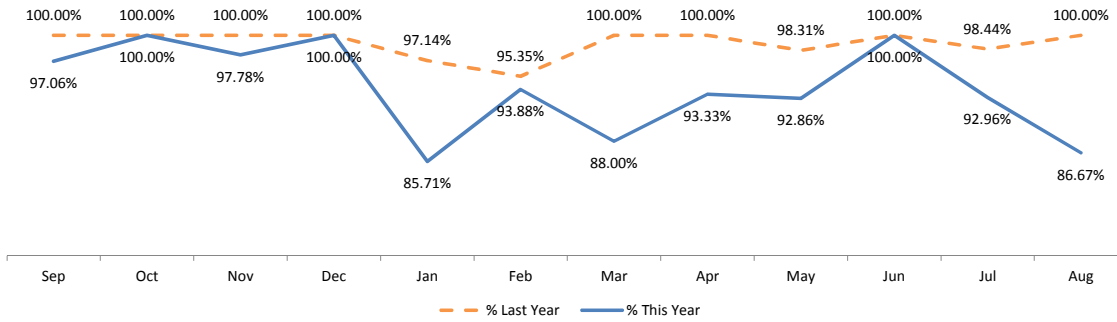
Code	24	Name	Review Child Protection Conferences Held Within Timescale in Month	Responsible officer	Reg Marriott
Full Description	Review Child Protection Conferences within 90 calendar days (if from ICPC), or 181 calendar days (if RCPC).				
Measure	Higher is Better	Indicator Guide	All RCPCs should be completed within 90 calendar days (if from ICPC), or 181 calendar days (if RCPC) which initiated the investigation.		

Review Child Protection Conferences Held Within Timescale in Month



Last Update	August 2014
Current Value	86.67%
Rate per 10,000 (YTD)	N/A
Overall assessment	
Target	100%

Review Child Protection Conferences Held Within Timescale in Month - Trend



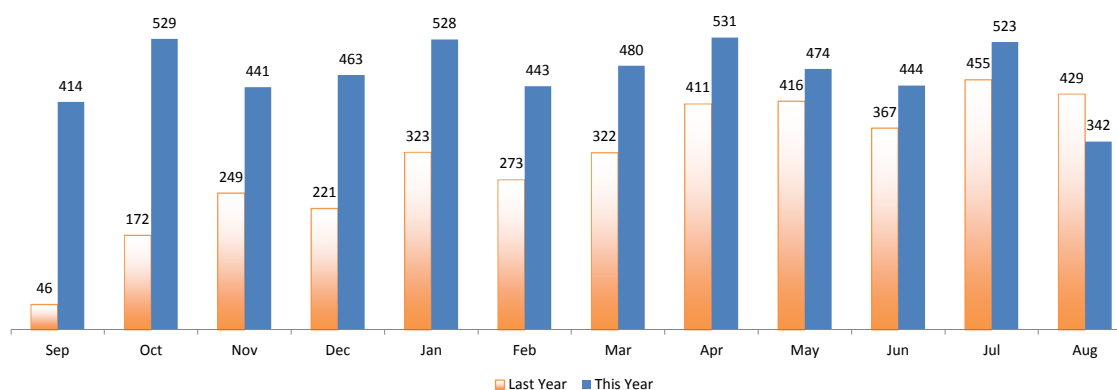
Direction of Travel (Comparator with last year)	
Previous Values	
Aug-13	100.00%
Aug-12	90.91%
England	
2012/2013	96.20%
Statistical Neighbours	
2012/13	96.70%
West Midlands	
2012/13	N/A
Measure Period	
Month End (Snapshot)	

Comments

Only 15 review child protection conferences were held during August 2014, of which 2 were out of timescale, which has affected the overall compliance figure. During June, July and August 2014, 139 review conferences were held of which 94.96% (132) were in timescale.

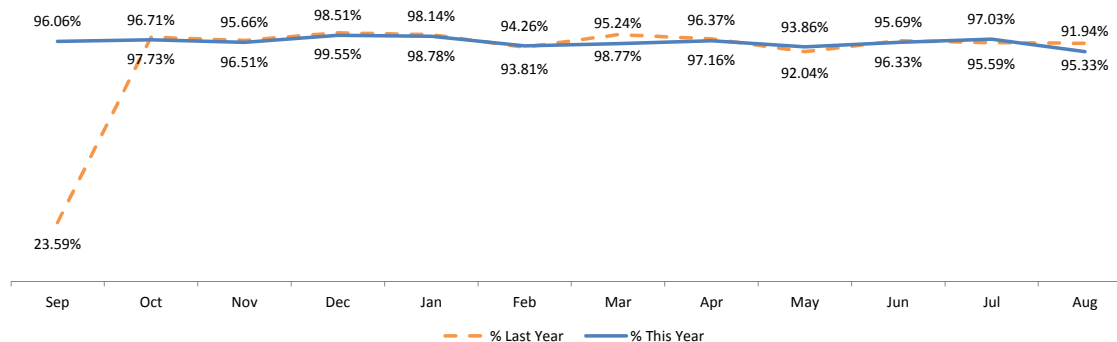
Code	26	Name	Child Protection Visits Within Timescale in Month	Responsible officer	Kay Prescott
Full Description	Number of Child Protection Visits carried out within timescale in month.				
Measure	Higher is Better	Indicator Guide	Increase the numbers of Child Protection Visits that are being undertaken within timescale to a level at, or above benchmarks.		

Child Protection Visits Within Timescale in Month



Last Update	August 2014
Current Value	91.94%
Rate per 10,000 (YTD)	N/A
Overall assessment	
Target	100%

Child Protection Visits Within Timescale in Month - Trend



Direction of Travel (Comparator with last year)	
Previous Values	
Aug-13	95.33%
Aug-12	32.08%
England	
2012/2013	N/A
Statistical Neighbours	
2012/13	N/A
West Midlands	
2012/13	N/A
Measure Period	
Month End (Snapshot)	

Comments

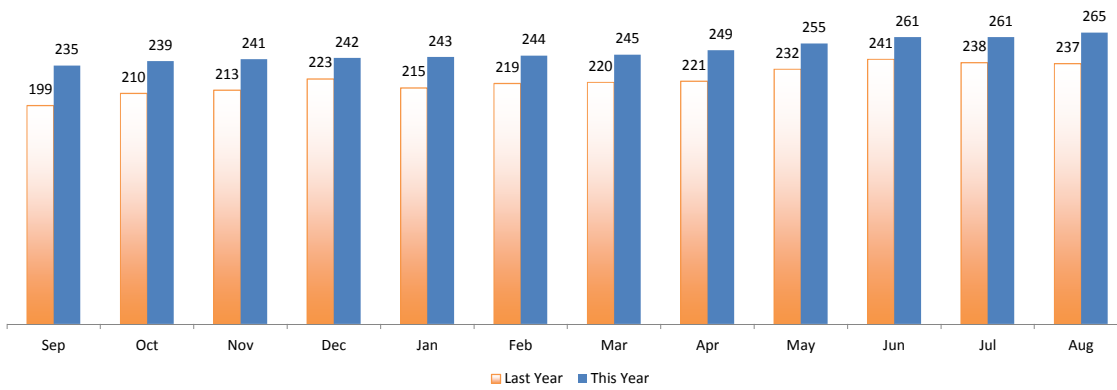
Please note there is a technical issue with how this data is visually presented: the figure for 2013 is 95.33% and for August 2014 is 91.94%.

The dip in performance is attributed to performance issues with individual workers in that visits are not being correctly recorded and copied on to siblings, together with capacity issues such as families moving out of Herefordshire but a transfer conference has not taken place, resulting in visits still having to be undertaken. There has been an improvement in performance over the past two weeks.

Performance will be addressed by [1] the go live of the new child protection processes in Framework1 which include a more straightforward way of recording of visits (recording will be in one place instead of the existing three places on FWI), [2] better quality assurance of worker's compliance with timescales by managers, and [3] more stringent oversight at Service Manager level at weekly performance meetings. In addition it is anticipated that performance will improve now that three permanent team managers are in post.

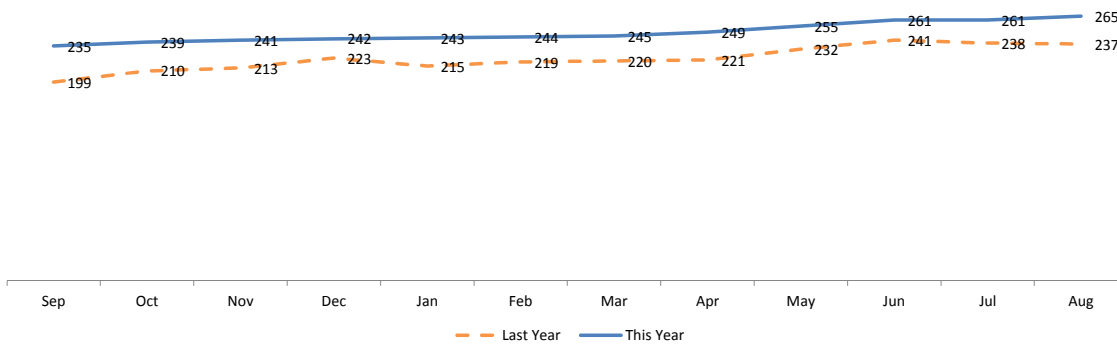
Code	27	Name	Looked After Children @ Month End	Responsible officer	Jo King
Full Description	Number of children in care on the last day of the month.				
Measure	To Target	Indicator Guide	No correct number but the overall number should be viewed in the context of the overall levels of demand for statutory intervention.		

Looked After Children @ Month End



Last Update	August 2014
Current Value	265
Rate per 10,000	73.41
Overall assessment	
Target	42.3 - 51.7

Looked After Children @ Month End - Trend



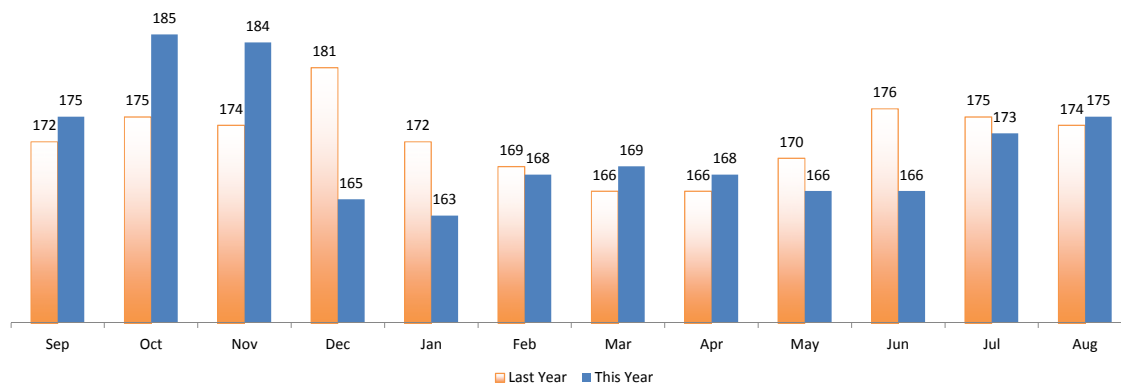
Direction of Travel (Comparator with last year)	
Previous Values	
Aug-13	237
Aug-12	201
England	
2012/2013	59.8
Statistical Neighbours	
2012/13	48.2
West Midlands	
2012/13	72
Measure Period	
Month End (Snapshot)	

Comments

The increase in looked after children figures over the past couple of months is as a result of data quality issues where teams had not correctly recorded placements in Frameworki. Further data cleansing is currently taking place to ensure that all placements have been ended where appropriate. The streamlining of the looked after children module in Frameworki which will facilitate and strengthen how information is recorded is currently in progress.

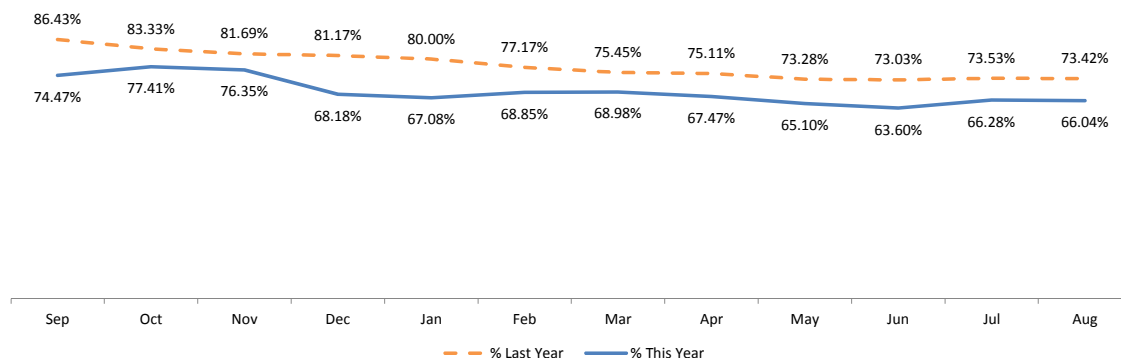
Code	28	Name	Looked After Children in Same Placement for 2 Years or More	Responsible officer	Jo King
Full Description	Looked After Children staying in one placement for 2 years or more. Figures are a snapshot at the end of each month.				
Measure	Higher is Better	Indicator Guide	To increase the numbers of children in care, who reside in the same placement for 2 years or more.		

Looked After Children in Same Placement for 2 Years or More



Last Update	August 2014
Current Value	66.04%
Rate per 10,000	48.48
Overall assessment	
Target	N/A

Looked After Children in Same Placement for 2 Years or More - Trend



Direction of Travel (Comparator with last year)	
Previous Values	
Aug-13	73.42%
Aug-12	90.05%
England	
2012/2013	67.30%
Statistical Neighbours	
2012/13	65.50%
West Midlands	
2012/13	N/A
Measure Period	Month End (Snapshot)

Comments

Although placement stability in Herefordshire is better than our statistical neighbours in the previous year, this indicator has been assessed as red due to the drop in performance since September 2013.

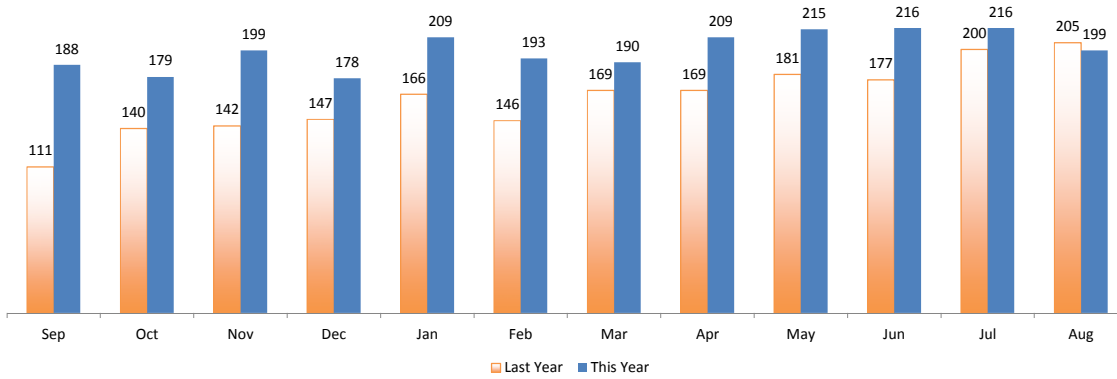
A statistically valid sample of 83 cases of children who have [i] had placements of longer than 2 years which are current in situ and [ii] placements longer than 2 years which were current in 2011 but have disrupted since 2011 has been completed since the production of this report. Initial conclusions are that it is possible recording and data gathering methods have improved over the three years from 2011-2014, bringing us more into line with our statistical neighbours. 90% of placements being 2 years or longer in year ending 2012 would appear over optimistic, whereas the figure of 73% for year ending 2013 would appear more realistic as a result of improved statistical generation. The reduction to 66% to date may again be about the figure being more realistic, rather than patterns or trends in placement instability. There is also inconsistency in how placement moves are recorded on Frameworki, and this will be addressed as part of the LAC module reconfiguration.

Increasing the sample size will provide information about the ages of the children at which breakdowns of long term placements are most prevalent, and also whether cases in the 16+ Team contribute to the number of placement breakdowns.

Recent long term placements breaking down include one kinship placement where there were child protection concerns: one long term teen placement (drug misuse and request to move placement): and one with inappropriate behaviour towards another child in placement - all varied factors rather than a pattern.

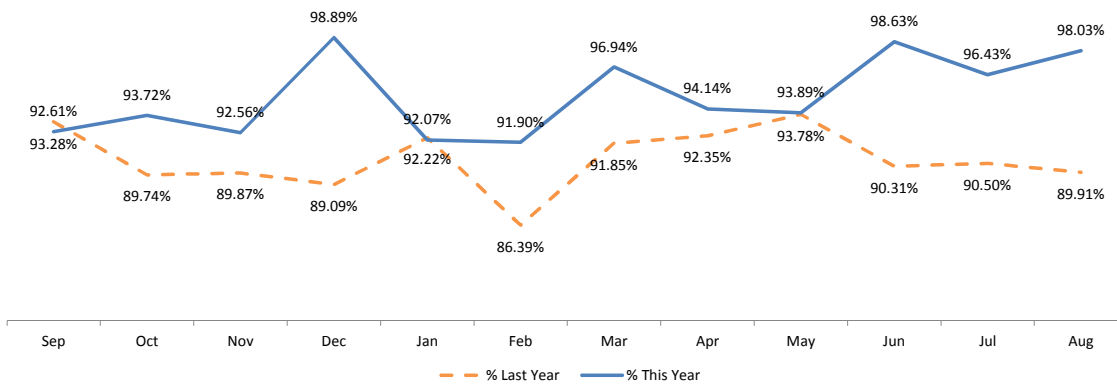
Code	30	Name	Looked After Children Visits Within Timescale in Month	Responsible officer	Jo King
Full Description	Number of Looked After Children Visits which were carried out within timescale in month.				
Measure	Higher is Better	Indicator Guide	Increase the numbers of Looked After Children Visits that are being undertaken within timescale to a level at, or above benchmarks.		

Looked After Children Visits Within Timescale in Month



Last Update	August 2014
Current Value	98.03%
Rate per 10,000	55.12
Overall assessment	
Target	100%

Looked After Children Visits Within Timescale in Month - Trend

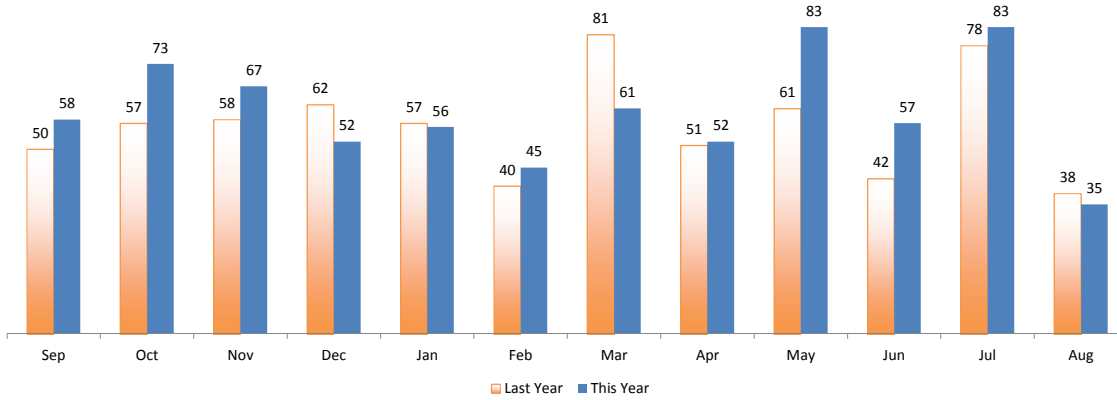


Direction of Travel (Comparator with last year)	
Previous Values	
Aug-13	89.91%
Aug-12	91.34%
England	
2012/13	N/A
Statistical Neighbours	
2012/13	N/A
West Midlands	
Month End	N/A
Measure Period	
Month End (Snapshot)	

Comments

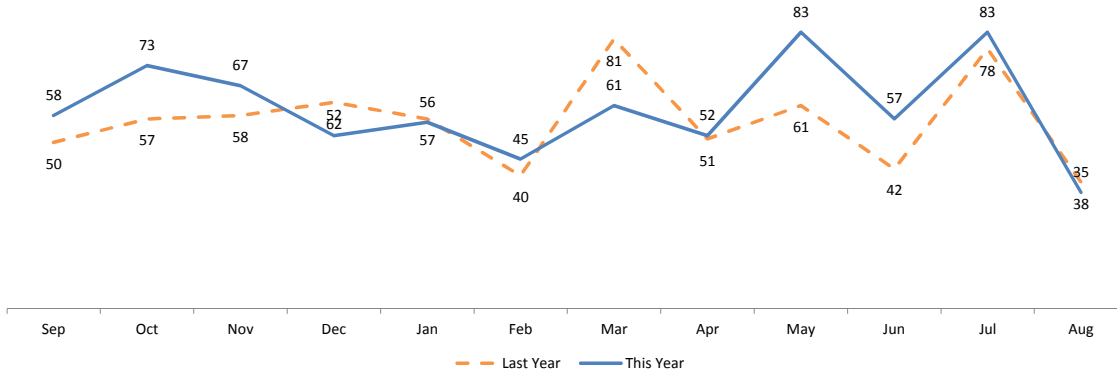
Code	31	Name	Looked After Children Reviews Held in Month	Responsible officer	Reg Marriott
Full Description	Number of Looked After Children Reviews held in month.				
Measure	N/A	Indicator Guide	No correct number but the overall number should be viewed in the context of the overall levels of demand for statutory intervention.		

Looked After Children Reviews Held in Month



Last Update	August 2014
Current Value	35
Rate per 10,000	9.70
Overall assessment	<input type="checkbox"/>
Target	N/A

Looked After Children Reviews Held in Month - Trend

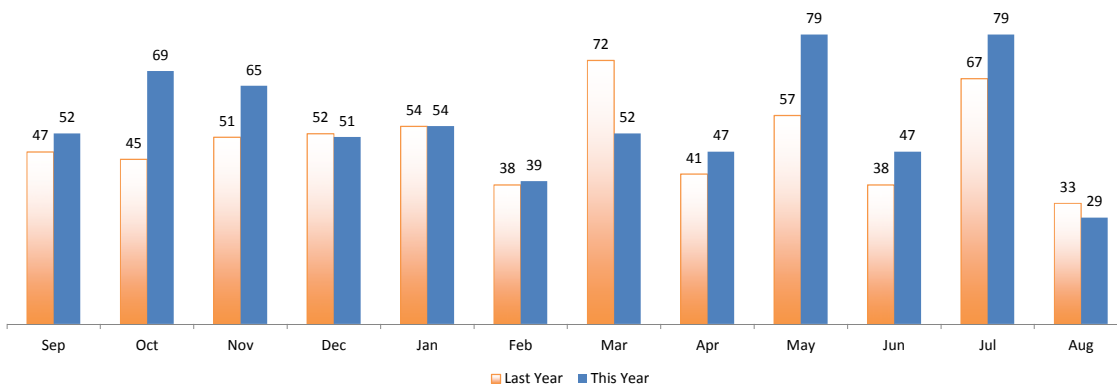


Direction of Travel (Comparator with last year)	↓
Previous Values	
Aug-13	38
Aug-12	38
England	
2012/13	N/A
Statistical Neighbours	
2012/13	N/A
West Midlands	
2012/13	N/A
Measure Period	
Month End (Snapshot)	

Comments

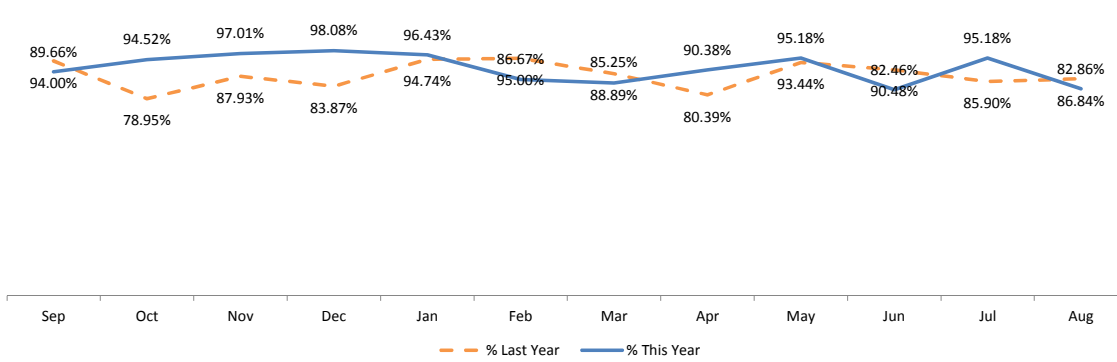
Code	32	Name	Looked After Children Reviews Within Timescale in Month	Responsible officer	Reg Marriott
Full Description	Number of Looked After Children Reviews held within timescale in month.				
Measure	Higher is Better	Indicator Guide	Increase the numbers of Looked After Children Reviews that are being undertaken within timescale to a level at, or above benchmarks.		

Looked After Children Reviews Within Timescale in Month



Last Update	August 2014
Current Value	82.86%
Rate per 10,000 (YTD)	183.66
Overall assessment	
Target	100%

Looked After Children Reviews Within Timescale in Month - Trend



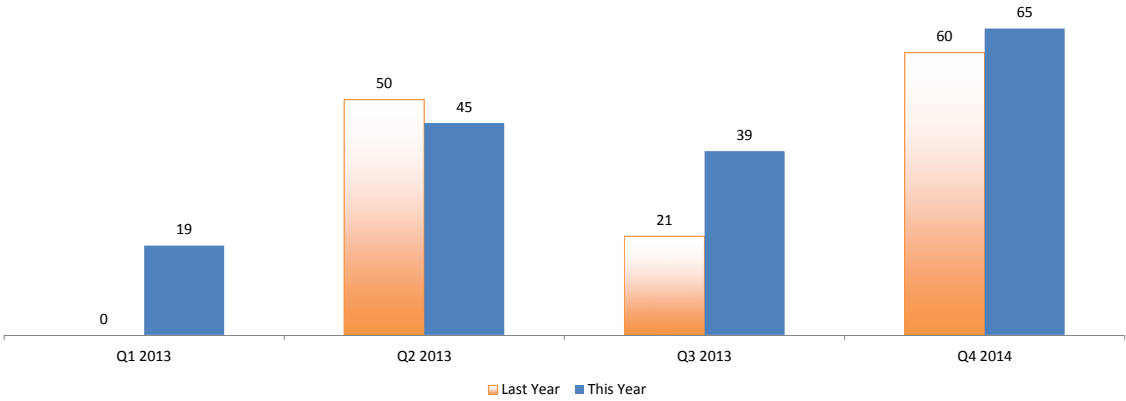
Direction of Travel (Comparator with last year)	
Previous Values	
Aug-13	86.84%
Aug-12	81.58%
England	
2012/13	N/A
Statistical Neighbours	
2012/13	N/A
West Midlands	
2012/13	N/A
Measure Period	
Month End (Snapshot)	

Comments

In July 2014, 79 out of 83 LAC reviews were held in timescale (95.18%). This figure drops to 29 out of 35 for August 2014 (82.86%). This dip in performance is due to the availability of involved professionals, carers or parents with the significant factors being carers going on holiday, parents on holiday, and staff turnover (cases being re-allocated or transferred within teams)

Code	33	Name	Health Referrals to Social Care	Responsible officer	Lynne Renton
Full Description	Number of Referrals to Social Care from Health.				
Measure	N/A	Indicator Guide	No correct number but the overall number should be viewed in the context of the overall levels of demand for statutory intervention.		

Health Referrals to Social Care

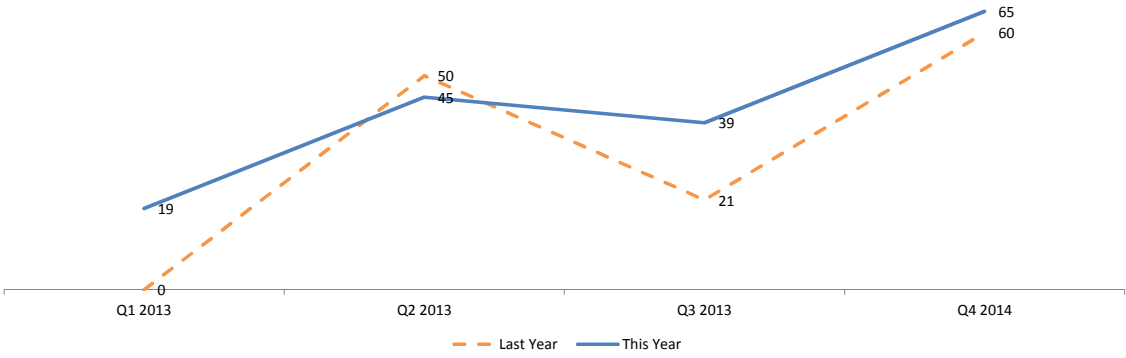


Last Update	August 2014
Current Value	65
Rate per 10,000	46.54
Overall assessment	



Target	N/A
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Health Referrals to Social Care - Trend



Direction of Travel (Comparator with last year)

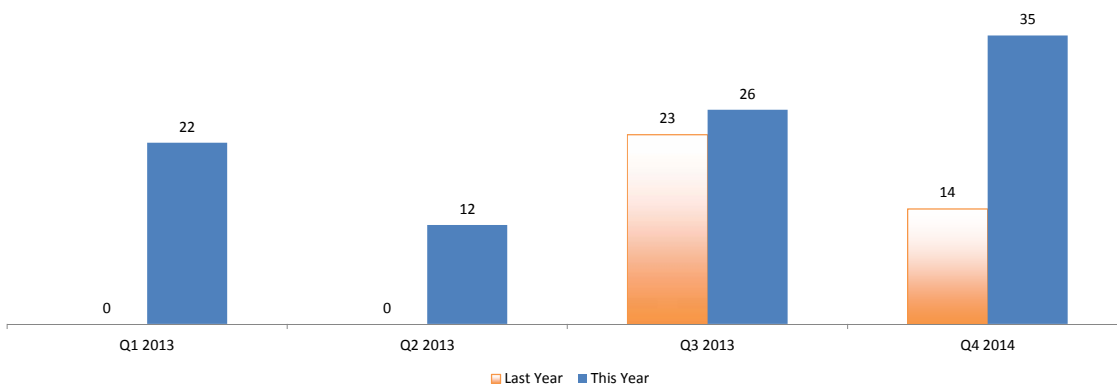


Previous Values	
Q4 2013	60
Q4 2012	0
England	
2012/13	N/A
Statistical Neighbours	
2012/13	N/A
West Midlands	
2012/13	N/A
Measure Period	
Month End (Snapshot)	

Comments

Code	34	Name	CAFs Where Health is Lead Professional	Responsible officer	Lynne Renton
Full Description	Number of CAFs which have stemmed directly from a Health Professional.				
Measure	N/A	Indicator Guide	No correct number but the overall number should be viewed in the context of the overall levels of demand for statutory intervention.		

CAFs Where Health is Lead Professional

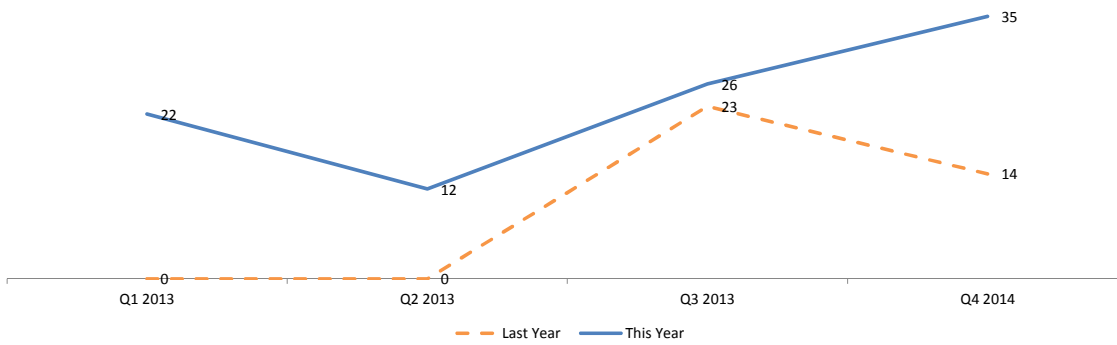


Last Update	August 2014
Current Value	35
Rate per 10,000	26.32
Overall assessment	



Target	N/A
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CAFs Where Health is Lead Professional - Trend



Direction of Travel (Comparator with last year)

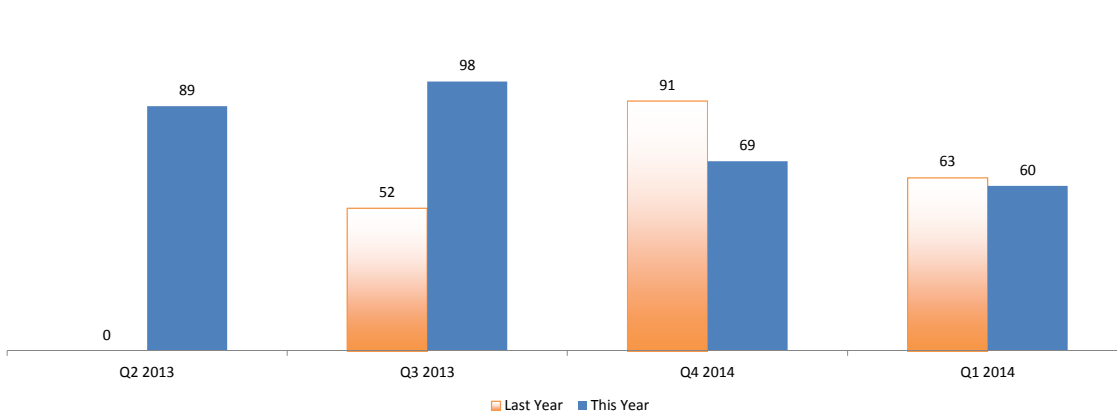


Previous Values	
Q4 2013	14
Q4 2012	0
England	
2012/13	N/A
Statistical Neighbours	
2012/13	N/A
West Midlands	
2012/13	N/A
Measure Period	
Month End (Snapshot)	

Comments

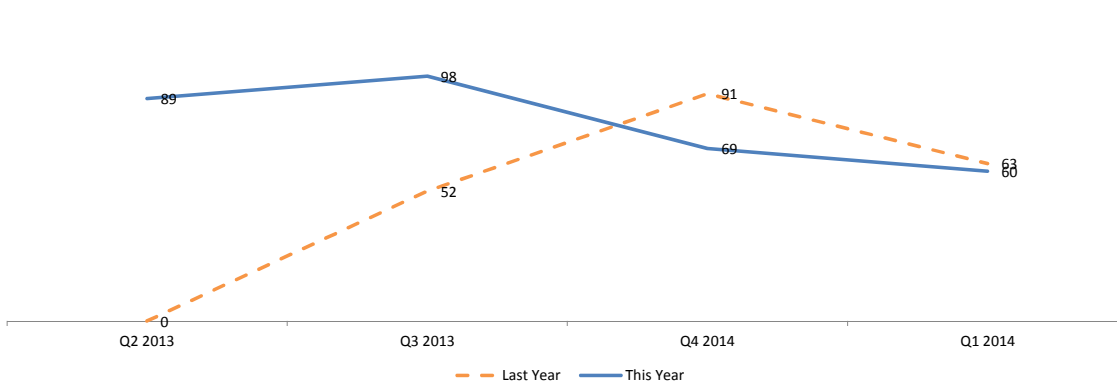
Code	35	Name	CP Medicals Undertaken	Responsible officer	Lynne Renton
Full Description	Number of Child Protection Medicals Undertaken.				
Measure	N/A	Indicator Guide	No correct number but the overall number should be viewed in the context of the overall levels of demand for statutory intervention.		

CP Medicals Undertaken



Last Update	August 2014
Current Value	60
Rate per 10,000	87.53
Overall assessment	<input type="checkbox"/>
Target	N/A

CP Medicals Undertaken - Trend

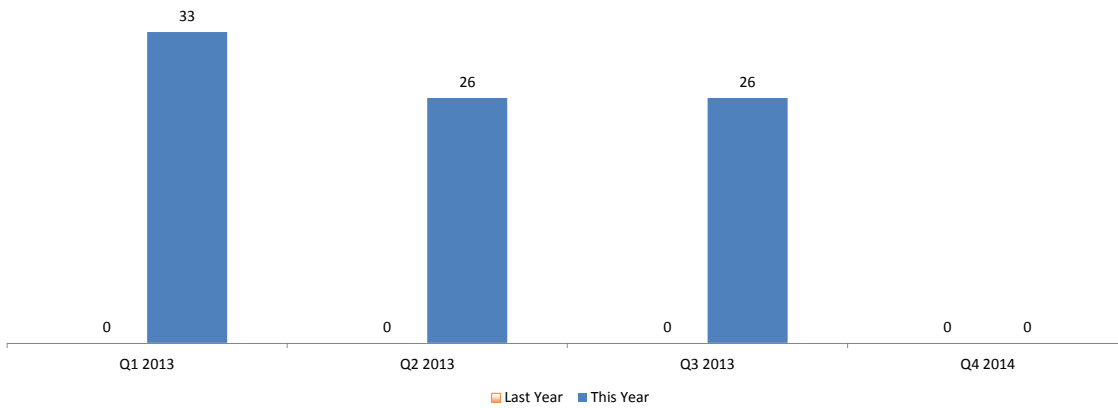


Direction of Travel (Comparator with last year)	↓
Previous Values	
Q1 2013	63
Q1 2012	0
England	
2012/13	N/A
Statistical Neighbours	
2012/13	N/A
West Midlands	
2012/13	N/A
Measure Period	
Month End (Snapshot)	

Comments

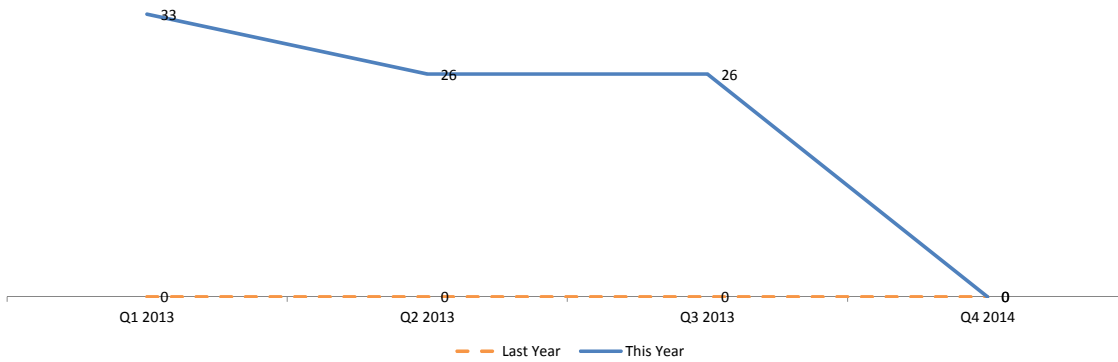
Code	36	Name	IHAs Attended	Responsible officer	Lynne Renton
Full Description	Number of IHA's attended.				
Measure	N/A	Indicator Guide	No correct number but the overall number should be viewed in the context of the overall levels of IHAs.		

IHAs Attended



Last Update	August 2014
Current Value	No Data
Rate per 10,000	23.55
Overall assessment	
✕	
Target	N/A

IHAs Attended - Trend

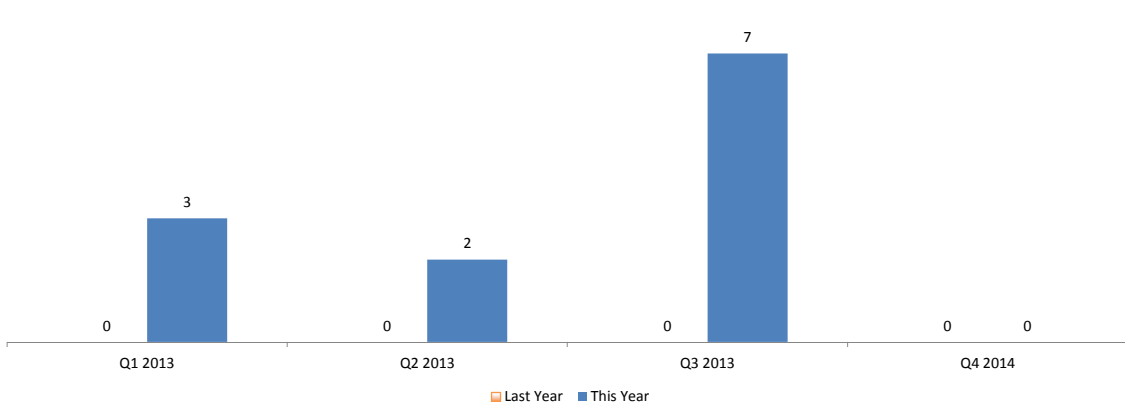


Direction of Travel (Comparator with last year)	
↔	
Previous Values	
Q4 2013	No Data
Q4 2012	0
England	
2012/13	N/A
Statistical Neighbours	
2012/13	N/A
West Midlands	
2012/13	N/A
Measure Period	
Month End (Snapshot)	

Comments

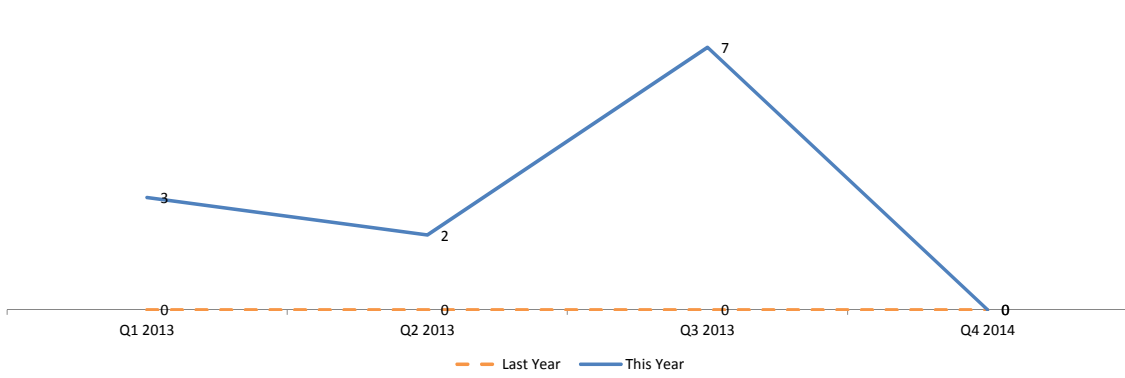
Code	37	Name	IHAs Completed Within Timescale	Responsible officer	Lynne Renton
Full Description	Number of IHAs completed within timescale.				
Measure	Higher is Better	Indicator Guide	Increase the numbers of IHAs that are being undertaken within timescale to a level at, or above benchmarks.		

IHAs Completed Within Timescale



Last Update	August 2014
Current Value	No Data
Rate per 10,000	3.32
Overall assessment	
✕	
Target	100%

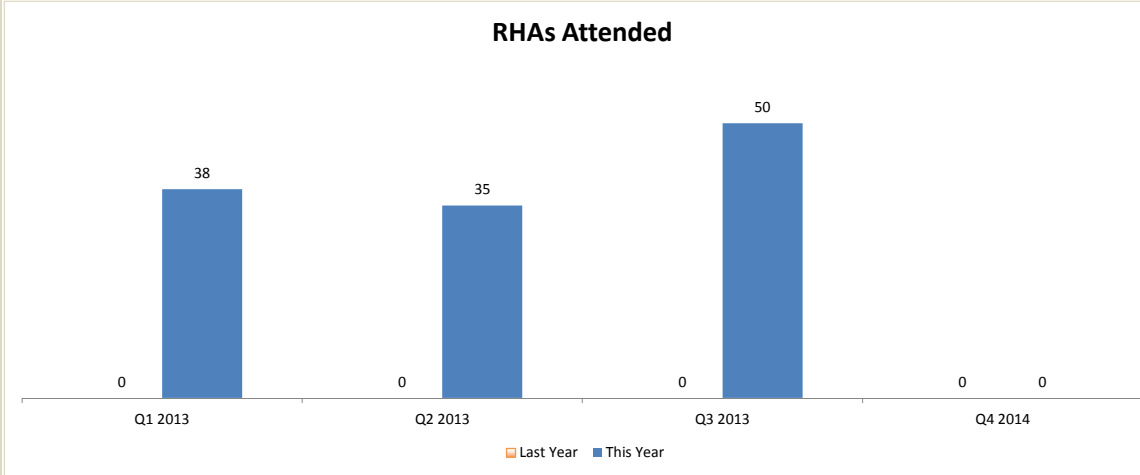
IHAs Completed Within Timescale - Trend



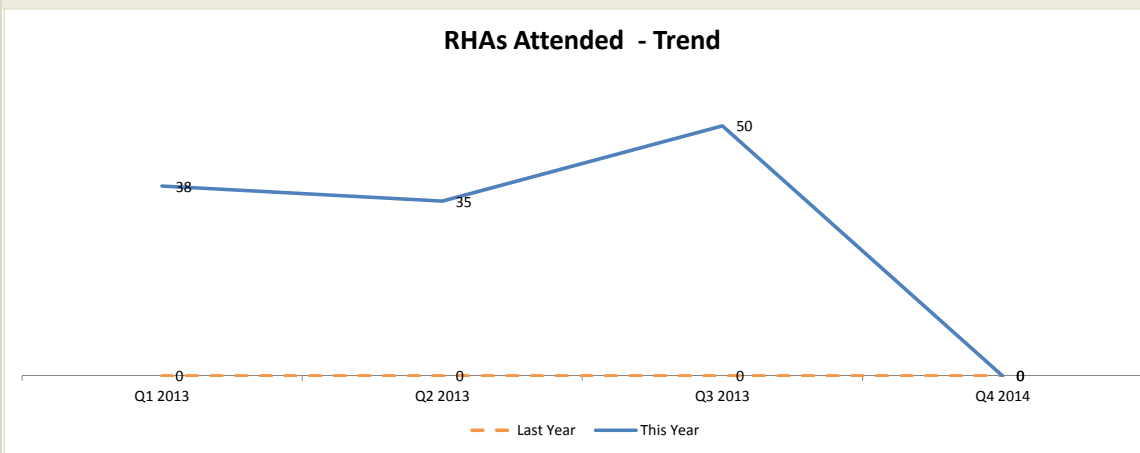
Direction of Travel (Comparator with last year)	
↔	
Previous Values	
Q4 2013	No Data
Q4 2012	0
England	
2012/13	N/A
Statistical Neighbours	
2012/13	N/A
West Midlands	
2012/13	N/A
Measure Period	
Month End (Snapshot)	

Comments

Code	38	Name	RHAs Attended	Responsible officer	Lynne Renton
Full Description	Number of RHA's attended.				
Measure	N/A	Indicator Guide	No correct number but the overall number should be viewed in the context of the overall levels of RHAs.		



Last Update	August 2014
Current Value	No Data
Rate per 10,000	34.07
Overall assessment	
✕	
Target	N/A

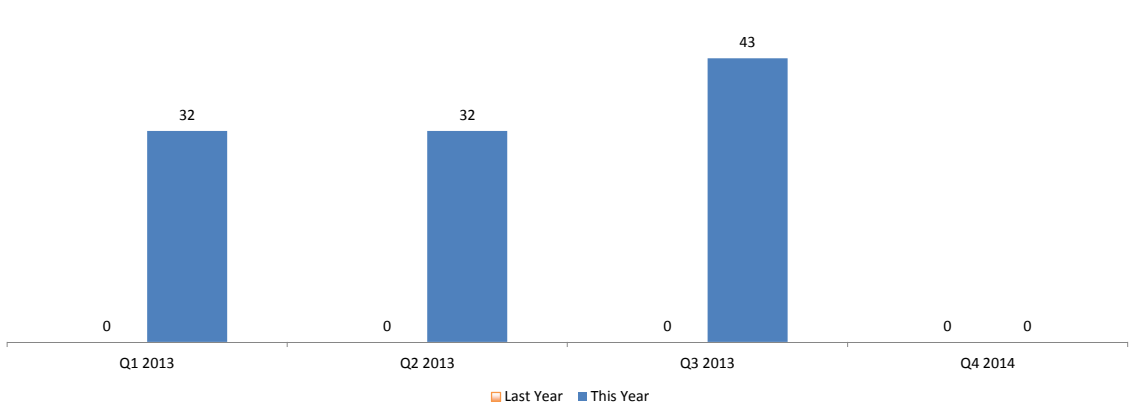


Direction of Travel (Comparator with last year)	
↔	
Previous Values	
Q4 2013	No Data
Q4 2012	0
England	
2012/13	N/A
Statistical Neighbours	
2012/13	N/A
West Midlands	
2012/13	N/A
Measure Period	
Month End (Snapshot)	

Comments

Code	39	Name	RHAs Completed Within Timescale	Responsible officer	Lynne Renton
Full Description	Number of IHAs completed within timescale.				
Measure	Higher is Better	Indicator Guide	Increase the numbers of RHAs that are being undertaken within timescale to a level at, or above benchmarks.		

RHAs Completed Within Timescale



Last Update August 2014

Current Value No Data

Rate per 10,000 29.64

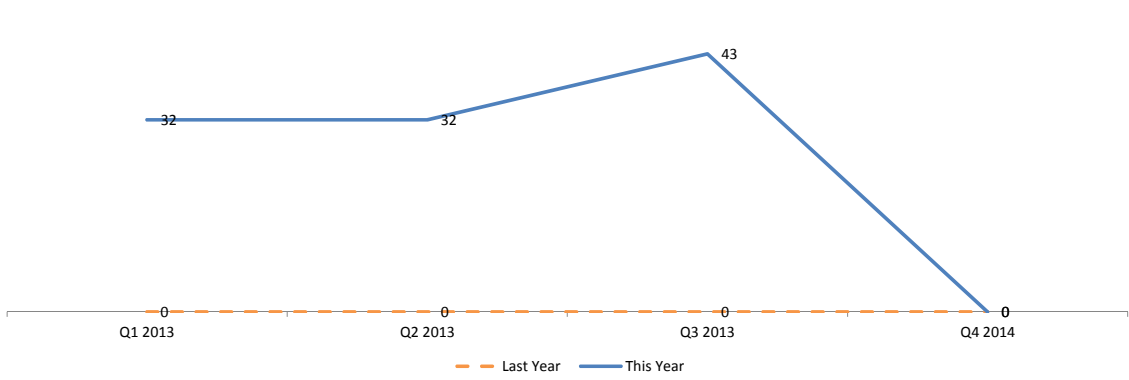
Overall assessment



Target

100%

RHAs Completed Within Timescale - Trend



Direction of Travel (Comparator with last year)



Previous Values

Q4 2013 No Data

Q4 2012 0

England

2012/13 N/A

Statistical Neighbours

2012/13 N/A

West Midlands

2012/13 N/A

Measure Period

Month End (Snapshot)

Comments